

Education

PhD, ABD, University of Western Ontario, Richard Ivey School of Business, 2006. Passed comprehensive exams in Organizational Behaviour.

Master of Library and Information Science, University of Western Ontario, 1998.

Bachelor of Science, Honors Ecology and Evolution, University of Western Ontario, 1996.

Professional Experience

Interim University Librarian - May 1, 2023– current

Acting University Librarian - July 1, 2022 – October 31, 2022

Brock University Library, Brock University

St. Catharines, ON

- Reporting to the Provost and Vice-President Academic, provides strategic and operational leadership for Brock University Library, and is accountable for all areas of the library including budget, human resources, services, collections, technology, and spaces.

Associate University Librarian, Research

Brock University Library, Brock University

St. Catharines, ON

October 9, 2017 – June 30, 2022; November 1, 2022 – April 31, 2023.

- As a member of the Library Leadership Team, and reporting to the University Librarian, contributes to library-wide strategic planning and budgeting processes.
- Provides leadership for the Collections Department, the Archives and Special Collections, and the Research Lifecycle Department.
- Provides leadership for research-related services including research data management, scholarly communications, digital repository, digital preservation, digital scholarship, GIS and data services, systematic reviews, and collection management.
- Builds relationships across campus, especially with those who support research-related services.
- Provided leadership in the development of the Brock University Research Data Management Strategy, was Implementation Lead for the Integrated Library System (ILS), Omni, and partnered with the Office of Research Services to help implement the Building Better Research Series.

Acting Assistant University Librarian, Services

Western Libraries, Western University.

London, ON

November 2013 – September 2016.

- As a member of the library senior administration, reporting to the University Librarian, contributed to system-wide planning and budgeting processes.
- Provided leadership and formal supervision for 1) the business, music, law, and education libraries, 2) the Map and Data Centre and staff, and 3) four specialist librarians: Teaching and Learning, Web Services, Assessment, and Outreach & Student Engagement Librarians.
- Provided leadership and sponsorship for services at Western Libraries. This included implementing a new system-wide print/copy/scan service, a new virtual reference staffing model, a new electronic course reserves service (Ares), a new Research Guides platform (LibGuides), and developing a new Accessibility Team.

Acting Director, C.B “Bud” Johnston Library (Business Library)

Western Libraries, Western University.

London, ON

June 2011 – August 2012

- Responsibilities included supervising five staff members, overseeing library operations, liaising with Ivey Business School staff and faculty, collaborating with other Western Libraries managers, collections management, and instructional services.

Research and Instructional Services Librarian

The C.B. “Bud” Johnston Library (Business Library), Western Libraries.

London, ON

October 2016 - September 2017

August 2012 - November 2013

August 2007 - June 2011

- Responsibilities included collection management, instructional services, reference & consultation services, liaising with faculty & staff.

Librarian

Labatt Brewing Company, Technology Development Department. London, ON

1998-1999

- Responsibilities included collection development, serials management, reference support, budgetary responsibilities, and performing literature reviews.

Teaching Experience

Lecturer. Faculty of Information and Media Studies, Western University.

- Developed and implemented a graduate level course on Professional Communication. 2012, 2010, 2009, 2006, 2004.

Lecturer. Faculty of Business and Economics, Wilfred Laurier University.

- Developed and implemented an upper year undergraduate course in Interpersonal Communication. 2005, 2004.

Lecturer. Brescia University College, Administrative and Commercial Studies Program.

- Developed and implemented an undergraduate level course in Organizational Behaviour. 2004/2005.

Brock University Committee Work

Current Work

Brock Senior Administrative Leadership Team (SALT). 2023-current. Member.

Brock Senior Administrative Council (SAC). 2023-current. Member.

Council of Academic Deans. (CAD). 2023-current. Member.

Brock Space Committee. 2023-current. Member.

Advisory Committee on Non-Credit Studies. 2023-current. Member

Open Educational Resources Working Group. 2023-current. Member

Previous Work

Learning Advisory Committee. Brock University. February 2020 – 2021. Member.

Mentorship Program Subcommittee. Brock University. 2020; 2021. Member.

Research Data Management Strategy Working Group. Brock University. February 2020 – March 2023. Co-chair.

Research Operations & Strategy Group. Brock University. 2018- April 2023. Member.

Digital Scholarship Lab Advisory Committee. Brock University. 2017 – 2020. Chair.

Brock University Senate Activity

- Brock University Senate. Brock University.
 - 2022-2023. Senator.
- Teaching and Learning Senate Committee. Brock University.
 - 2022-2023. Member.
- Research & Scholarship Policy Senate Committee. Brock University.
 - 2021-2022; 2022-2023. Member.
- Senate Graduate Studies Committee. Brock University.
 - 2018-2019; 2019-2020; 2020-2021. Committee Member.
- Senate Graduate Studies Awards Adjudication Subcommittee. Brock University.
 - 2019-2020; 2020-2021. Committee Member.

Brock University Library Committee Work

Brock Library All Staff Meetings – 2023 – current. Chair.

Brock Library Department Heads Meetings – 2023 – current. Chair.

Brock Library: Faculty/Program Library Reps Meetings – 2023 – current. Chair.

Brock Library Faculty Teams Working Group. February 2022 – 2023. Chair.

Brock Library Research Forum. August 2022 – April 2023. Chair.

Omni Working Group. (formerly Primo Working Group) Brock University Library. January 2020 – 2022. Committee Member: 2022-current, working group sponsor

Scholarly Communications Working Group. Brock University Library. 2018 – current. Committee Member.

Collections Management Working Group. Brock University Library. October 2017 – current. Committee Member.

Brock University Library Project Teams

Organizational Redesign. Disciplinary Lens Working Group. November 2020 – February 2021. Committee Member.

Organizational Redesign. Archives & Special Collections Organizational Redesign Working Group. Brock University Library. January 2020 – May 2020. Committee Member.

Organizational Redesign. Content & Collections Organizational Redesign Working Group. Brock University Library. February 2020 – May 2020. Committee Member.

Organizational Redesign. Research Lifecycle Organizational Redesign Working Group. Brock University Library. February 2020 – May 2020. Committee Member.

Collaborative Futures Implementation Team. Brock University Library. August 2018 – February 2020. Implementation Lead.

National and Provincial Consortial Activity

Canadian Association of Research Libraries (CARL)

- CARL Director (voting Member representing Brock) 2023 - current
- Teaching and Learning Advisory Committee member– 2023 - current

Canadian Research Knowledge Network (CRKN)

- CRKN Director (voting Member representing Brock) 2023 – current

Ontario Council of University Libraries (OCUL)

- OCUL Director (voting Member representing Brock) 2023 – current
- OCUL Collaborative Futures Steering Committee 2019-2020, 2023 - current
- OCUL Collaborative Futures Operations Committee 2023 - current
- OCUL Financial Management Advisory Committee 2023 - current
- OCUL Information Resources Committee.
 - November 2020-July 2022 Co-Chair.
 - August 2022-May 2023 Chair.
- OCUL Information Resources Strategic Planning Subcommittee
 - November 2020-July 2022 Co-Chair.
 - August 2022-May 2023 Chair.
- OCUL Future of Resource Sharing Infrastructure Working Group. 2022-2023.
- OCUL Collaborative Futures Communication Subcommittee (CFCOMM).
 - June 2019-February 2020. Chair.
- OCUL – Scholar’s Portal Committee.
 - March 2014 – September 2016. Committee Member.
- OCUL – Scholar’s Portal Assessment Subcommittee.
 - 2014 - 2016. Committee Member.
- OCUL Virtual Reference Steering Committee.
 - 2014, 2015, 2016. Committee Member.

Community Committee Activity

Lincoln Pelham Public Library Board. Town of Pelham. 2022, 2023

- Library Board Vice-Chair
- Finance Committee Member

Pelham Public Library Board. Town of Pelham. 2020, 2021

- Library Board Chair
- Finance Committee Member
- Personnel Committee Member
- Policy Committee Member

Pelham Public Library Board. Town of Pelham. 2019

- Library Board Member
- Finance Committee Member
- Personnel Committee Member

Selections/Appointments Committees

Brock University Library Search Committee, Head, Research Lifecycle Department. 2022. Committee Member.

Brock University Library Search Committee, Head, Collections Services. 2021. Committee Member.

Brock University Library Search Committee, GIS and Data Services Librarian. 2021. Chair.

Brock University Library Search Committee, Collection Development/Liaison Librarian. 2020. Committee Member.

Brock University Library Search Committee, Geospatial/GIS Services Librarian. 2018. Chair.

Brock University Library Search Committee, Collection Development Librarian. 2018. Committee Member.

Western Libraries Appointments Committee, Teaching & Learning Librarian. 2015. Chair.

Western Libraries Appointments Committee, Research & Instructional Services Librarian for the Johnston Library (Business). 2014. Chair.

Western Libraries Associate University Librarian Selection Committee. 2012. Committee Member.

Western Libraries Selection Committee, Director, Johnston Library (Business). 2008. Committee Member.

Selected Professional Development

Administrative Library Leadership Institute. Canadian Association of Research Libraries. St. John's Newfoundland. June 2022.

Association of Research Libraries Digital Scholarship Institute. University of Rochester. June 2019.

Digital Preservation Management Workshop. University of Calgary. June 2018.

BASICS: Building Administrative Skills through Innovation, Collegiality and Strategy, Workshop Series. Western Learning and Development & Faculty Relations. 2015 - 2016.

Harvard Leadership Institute for Academic Librarians. Harvard University. 2015.

Meetings that Work. Western Learning and Development Services. 2015.

Introduction to Public Sector Management – Canadian Institute of Management (CIM). London Ontario. 2014

Foundational Leadership Skills Program. Western University. 2012.

Professional Certificate, Business Writing and Communication. Continuing Studies at Western. 2011.

Teaching at the University Level. 2008. Teaching Support Centre, Western University.

Publications and Conference Proceedings

Nicole Nolan and Alie Visser. Review of Business Source Complete. Choice Charleston Advisor Database. 2017.

Nicole Nolan and Alie Visser. Review of Business Source Ultimate. Charleston Advisor. 2017.

Bruce Fyfe, Nicole Nolan, and Catherine Steeves. (2016). Charting our Course Through Reframing: Library Leadership in a Sea of Change. IATUL Conference Proceedings. June 2016.

John Costella, Tom Adam, Fran Gray, Nicole Nolan, and Catherine Wilkins. (2013). Undergraduate Program Review Processes: A Case Study in Opportunity for Academic Libraries. *Journal of Academic Librarianship*. 39(2):169-174.

Harriet Rykse, Bruce Fyfe, Nazi Torabi, Nicole Nolan, Erin Gallagher, and Yves Vanier. (2012). Not Your Mother's PDA: The Transition from PDA Pilot to Full Acquisitions Integration. Charleston Conference Proceedings 2012.

Nolan, Nicole. (2012, January). [Review of the book *Lean Library Management: Eleven Strategies for Reducing Costs and Improving Customer Services*. By John J. Huber.] *College and Research Libraries*, 73:1, 99-101.

Sharen, Colleen, and Nolan, Nicole. (2011). MediText. Case 12, pages 71-77. In MacKenzie, H. *Contemporary Canadian Marketing Cases*. 4th ed. Pearson Ed.

Nolan, Nicole. (2009). A comparative evaluation of EBSCO Business Source Complete and ProQuest ABI/Inform. *Charleston Advisor*. 11(1): 24-28.

Sharen, Colleen, and Nolan, Nicole. (2009). *The Piercer*. Ivey Publishing. Business Case.

Sharen, Colleen, and Nolan, Nicole. (2009). *The Piercer*. Ivey Publishing. Teaching Note.

Golden, Brian, and Nolan, Nicole. (2003). *Crafting a Vision at Daimler-Chrysler*. Ivey Publishing. Business Case.

Conference Presentations and Posters

Nicole Nolan, Mark Robertson, Tim Ribaric. (2019) Brock's new digital scholarship lab: partnering and collaborating for success. OLA Ontario Library Association SuperConference. Toronto Ontario.

Laurie Morrison, Nicole Nolan, Melanie Mills, M.J. D'Elia. (2019) Empowering risk: promoting talent and advancing careers through interim opportunities. OLA Ontario Library Association SuperConference. Toronto Ontario.

Nicole Nolan. (2018). Realizing a Major Digital Scholarship Project – The Rankin Family Pavilion. 5th Annual Digital Pedagogy Institute Conference. St. Catharines, ON.

Nicole Nolan and Alie Visser. (2017). SWOT Analysis: Being a small professional library in a big system. Association of Business and Economics Librarians Meeting at Ryerson University. Toronto, Ontario.

Lynne Serviss, Meredith Hatton, Kelly Kimberly, Maryse Laflemme, Nicole Nolan, and Gisella Scalese. (2017). A Smorgasbord of Services, OLA SuperConference. Toronto, Ontario.

Crystal Mills, Tom Adam, and Nolan, Nicole. (2017). Breaking Down Silos: Campus Collaboration to Deliver Course Readings at Western University. OLA SuperConference 2017 Poster Presentation. Toronto, Ontario.

Sharen, Colleen, and Nolan, Nicole. (2009). *The Piercer*. Administrative Sciences Association of Canada Conference (ASAC), Case Track. Niagara Falls, Ontario.

Nolan, Nicole, and Robinson, Jennifer. (2009). Knowledge Databases: Are they the answer? Ontario Library Association SuperConference 2009. Toronto Ontario.

Dietz, Joerg and Nolan, Nicole N. (2001). Workplace homicides. Academy of Management Conference. Washington D.C.

Nolan, Nicole N. (2000). Knowledge management: the importance of technology, cooperation, and coordination. Academy of Management Conference. Toronto Ontario Canada.

Invited Presentations

Trends in Academic Librarianship. (2017). Guest Speaker. Academic Libraries (LIS Course), Faculty of Information and Media Studies. London, Ontario.

About Business Resources and Academic Librarianship in Business. (2017). Guest Speaker. Business Resources & Tour. Business Sources for

Business and Industry (LIS Course), Faculty of Information and Media Studies. London, Ontario.

Renewal at Western Libraries. (2015). AUL Day. University of Ottawa. Ottawa, Ontario.

Citation Management. (2011). Guest Speaker. PhD Lunch and Learn Series. Richard Ivey School of Business. London, Ontario.

Using Business Resources to find your Engineering Career. (2009). Guest Speaker. Chemical and Biochemical Engineering Seminar Series. University of Western Ontario. London, Ontario.

Bibliometrics: Journal, Author and Article Analysis. (2008). Guest Speaker. PhD Lunch and Learn Series. Richard Ivey School of Business.

Using Social Science Databases: Systematic Literature Reviews in Business. (2008). Guest Speaker. PhD Lunch and Learn Series. Richard Ivey School of Business. London, Ontario.

Information Literacy in the Business Library. (2008). Guest Speaker. *Business Sources for Business and Industry (LIS Course)*, Faculty of Information and Media Studies. London, Ontario.

My Career Path as an Academic Librarian. (2008). Speaker Panel Member. *Academic Libraries (LIS Course)*, Faculty of Information and Media Studies. London, Ontario.

The Business Library's Electronic and Physical Resources. (2008). Guest Speaker. *Canadian Libraries Association Student Chapter*. London, Ontario.

Reviewing and Adjudications

Brock GRADflix One-Minute Research Videos Competition. Judge, 2023.

Brock Research Data Management Data Management Plan Graduate Student Competition, Judge. 2021.

Judge. Canadian Council of Archives Peer Review Committee Member, Young Canada Works. 2016; 2017

Reviewer, Case Track. Administrative Sciences Association of Canada. 2009; 2014.

Book Reviewer, College and Research Libraries. 2012.

Reviewer, Business Policy and Strategy Division. Academy of Management Annual Meeting Denver Colorado. 2001.