

# Capacity Building Through Coaching

Presenters:

Heidi-Ann Pörtl (K-12 Digital Learning Coach NCDSB )

Jeff Maxwell (TELTc Consultant NCDSB )

Tiffany Gallagher (Professor and Director of the Brock  
University Learning Lab)

<http://bit.ly/HTJConnect19>

# Agenda

1. Professional Development
2. Supply & Demand
3. What the Research Says
4. Describe the DT Coach's Role
5. Challenges of the Role:
6. Participant Dialogue

# Professional Development

The majority of teachers and principals want professional development; they want to improve their craft, be more effective, implement new skills, and see students learn more.



Image Source: Giphy.com

# Coaching Supply & Demand

## Considerations:

- Funding Dedicated Roles
- Supporting Educator Capacity
- G-Suite Adoption
- Chromebooks Introduction
- Release Considerations
- Access to Coaches

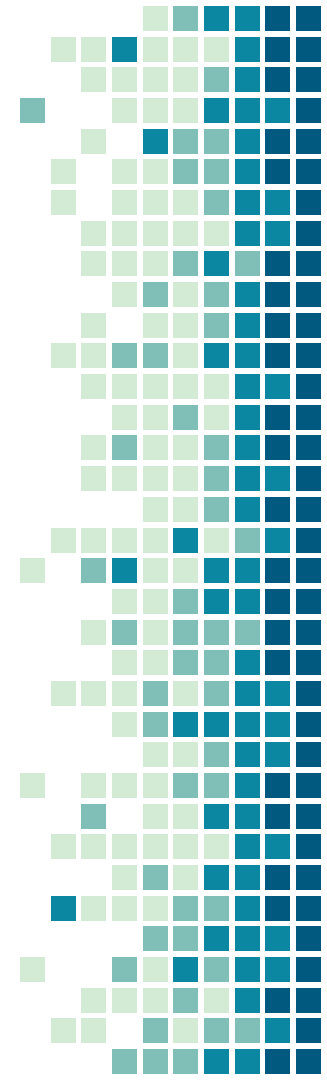


Image Source: Giphy.com



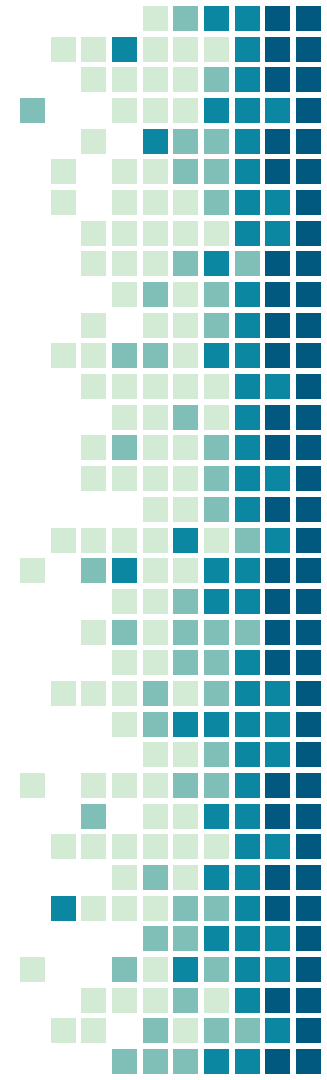
# Why Does Coaching Work?

- Facilitating the professional growth of teachers is a complex process; critical reflection, new knowledge and efficacy are required to promote such growth
- Research has documented the importance of building on teachers' existing professional knowledge and working collaboratively to support their self-directed professional growth (Stover, Kissel, Haag & Shoniker, 2011)
- Effective instructional technology professional development that has a direct influence on students' ability to use technology is: on-site, individualized and includes continuous support (Nelson & Webb, 2016; Sugar, 2015)



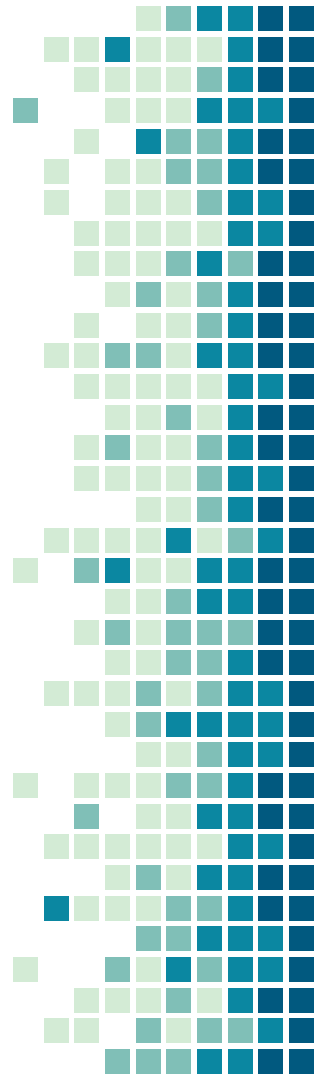
# Digital Technology Coaches: Research says...

- Establishing the role and scope of practice for the digital technology coach is essential to ground meaningful relationships with teachers (Skues & Cunningham, 2013)
- The digital technology coach role is twofold: (1) support teachers' professional learning, and; (2) resolve issues with technology on-site (Sugar, 2015)
- Teachers who receive mentoring through coaching on technology improve in its use, are confident, and they can navigate some of the usage barriers (Kopcha, 2012)

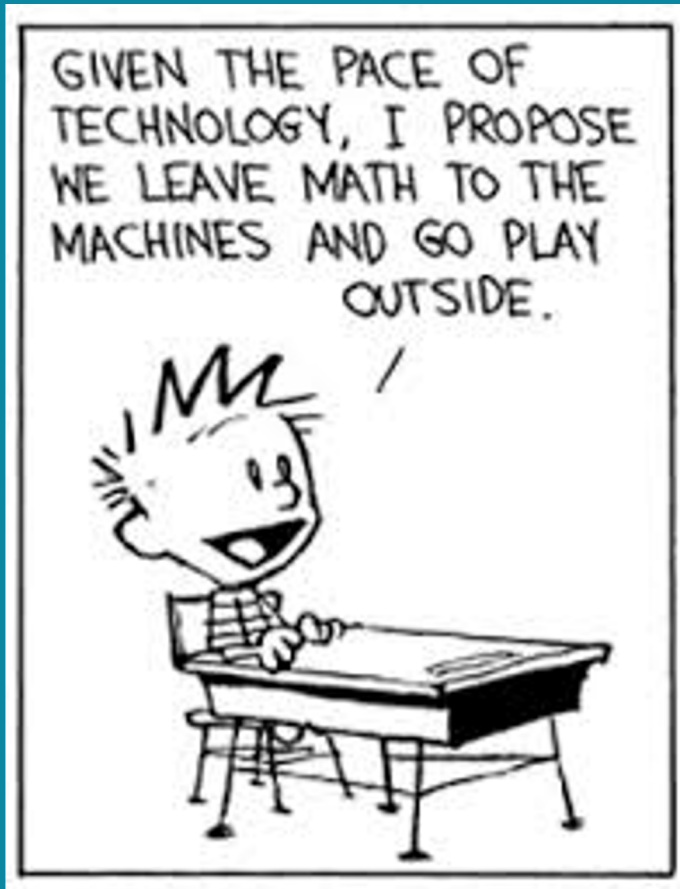


# Digital Technology Coaching: 'The Long Haul'

- Getting teachers to the point of confident, competent usage is a process that can take coaches up to three years (Skues & Cunningham, 2013)
- Sustaining the effects of coaching after this dedicated time is a challenge; teachers need a supportive, collegial school environment to do so
- On-site technology leaders with specific training and time allocation might sustain the role of the technology facilitator providing leadership, support and professional development (Lewis, 2016)

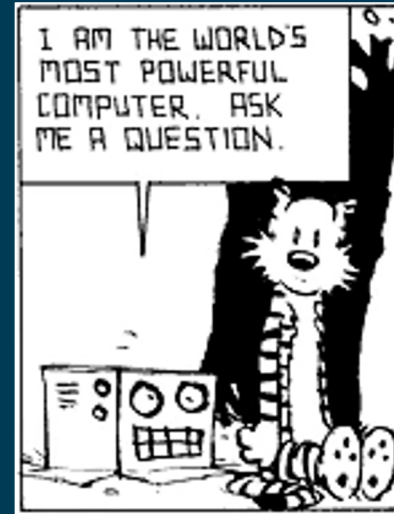


“



## Digital Learning Coach (Technology Coach) THE ROLE

- \*Coaching Skills
- \*Curriculum Skills
- \*Technology Knowledge
- \*Flexible and Open
- \*Communication : Including tech talk....our students are coming in with more digital experience than ever before
- \*Resilience



# First Contact....

- Reaching out to Principals and schools.
- Seeing where coaching will be most valuable within the schools improvement plan.
- Identifying how educators and staff would like to work collaboratively.
- Making the CHOICE to engage in coaching!



\*\*School\*\* 2018  
& Beyond  
A Technology  
Vision

Heidi-Ann Pöhl  
K-12 Digital Learning Coach



# The Schedule

- One time visit
- Teacher reaches out and schedules visits
- Principal sets a consistent visitation schedule



# Scheduling Looks Like....

- Google Doc Table: Some prefer, some prefer privacy
- Google Form: Using Choice Eliminator
- Email then transfer to Google Doc

School:  
Principal:  
Date:  
Heidi-Ann Pöltt: Digital Learning Coach

Period	Educator(s)/Grade	*Lesson Focus (In class or during prep)
Before school (8:30am)		
1	A. P. 7/8	Xello: in class
2	J. T. 3/4	Create Student logins and passwords (may need first two periods (lol))
3	J. R. Grade 6/7	Xello: in class
4a	S.B. Kindergarten	K portfolio documentation
4b	S.B. Kindergarten	K portfolio with students
5	K. P. (prep)	Grade five tech tutorial (new to grade five)
6	R. C. Grade 8	Xello: in class
7	L. P. (grade 2)	iPads --pls show me how these can be effective in my class. Plus look at NCVLE and mPower accounts for this year.
After school	R. C.	New tech initiatives this year? Robotics?

Template HP DLC Schedule

QUESTIONS RESPONSES

### Template HP DLC Teacher Collaboration

Digital Learning Coach: Heidi-Ann Pöltt

Teacher Name and GRADE \*

Short answer text

Are we working together with your class? Or on your prep? \*

☐ In Class

☐ On Prep

Please select the period you would like to work together. If you would like more than one period, you must fill in form twice. Choices will eliminate as taken. \*

☐ Before school



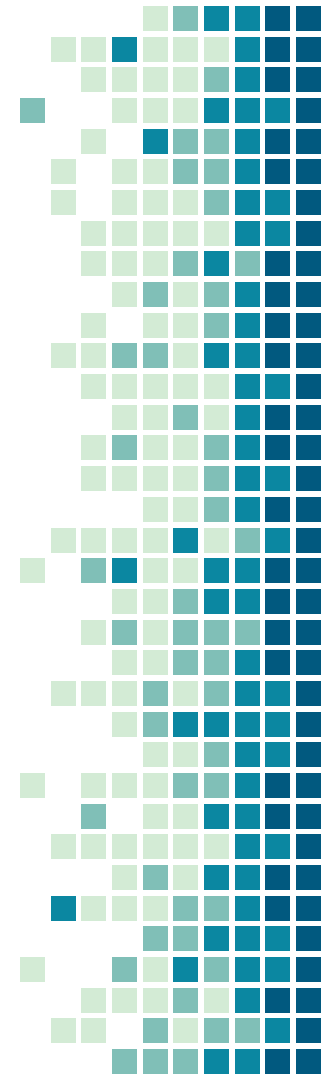
# Meaningful Visits: Tracking

Tracking what has been accomplished with each person at every site.

- Teacher, ERT
- ECE, EA
- Librarian
- Secretary
- Custodial Staff
- Admin: Principal and Vice Principal

25 schools, staff = 8 people to 32 people...as a coach you could be tracking upwards of 400 people.

## Tracking Spreadsheet or Doc

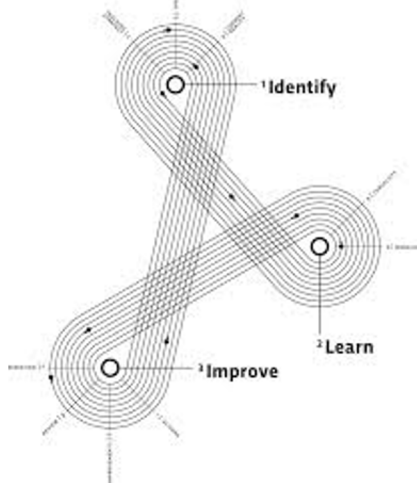


# The Impact Cycle

Jim Knight: What Instructional Coaches Should Do to Foster Powerful Improvements in Teaching

“....emphasis on effective partnerships with shared responsibility and ownership, combined with a goal-oriented coaching cycle, results in lasting and meaningful changes for teachers and students.....”

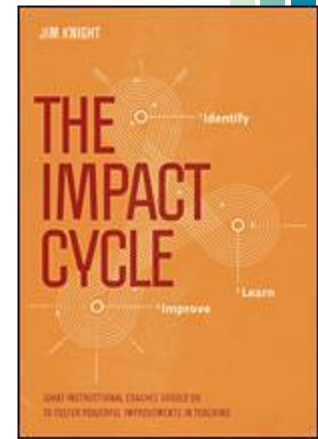
Dr. Judi Miller, Director of Curriculum. Lincoln Public Schools



**Identify**– teacher and coach choose goals

**Learn**– collaboration and modeling of technology/techniques

**Improve**– revisit goals, make modifications



# Three Approaches to Coaching

Pg. 10 The Impact Cycle, J. Knight

## Facilitative

Teacher- Sounding Board

- \*Teacher who feels they know what they need.
- \*Teacher has prior knowledge and wants to expand successfully.
- \*Teacher tells coach what they want to do.

\*Conversation

## Directive

Master-Apprentice

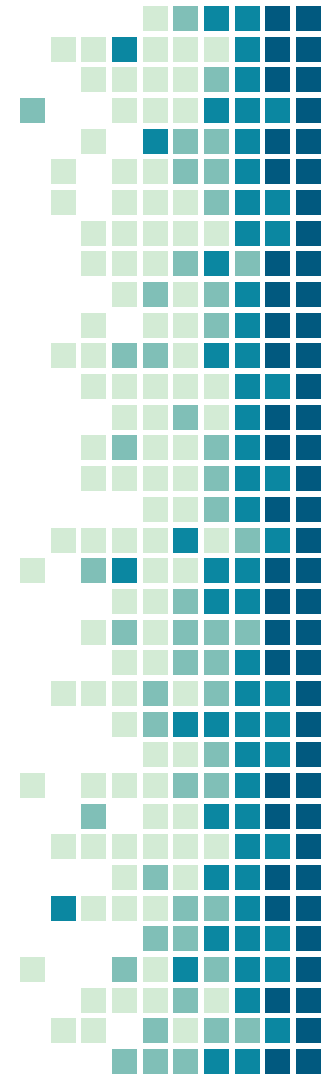
- \*Teachers who feel they are "new" to technology and find they need help identifying their direction.
- \*Teacher relies on coach to tell them what to do.

\*Conversation

## Dialogical

Partnership

- \*Teacher and coach work together to improve understanding.
- \*Learning occurs together.
- \*Dialogue: meeting of minds



## Work in Progress

### Curriculum

- \*Relevance for teacher, student, progression.
- \*Repeatable
- \*Build upon for future.

### Working Consistently

- \*Focus planning with teacher.
- \*Importance of tracking.
- \*Importance of frequency.

### Feedback & Reflection

- \*Teacher with Coach
- \*Student with Coach
- \*Teacher with teaching partners
- \*Teacher with student

## Challenges

Open the door!

Teacher is  
technologically  
strong,  
already.  
(No help required)

So many teachers,  
so little time!

# Feedback

*Thanks so very much for the intro to Microbits today. The kids were really excited about their learning. I was very impressed with the level of perseverance and focus each one of them demonstrated, regardless of their learning styles or needs! It amazes me how strongly their brains are stimulated by the immediate technological feedback - regardless of whether or not it is positive or negative (in terms of whether or not their coding strings were correct). Would love to continue these sessions if you are available!*

Teacher: F.C. Grade 3 Class (April 3, 2019)

School: Digital Learning Coach Student Feedback Form

QUESTIONS RESPONSES

Please answer the following questions.

Could you follow the microbit introductory lesson step-by-step? \*

☐ Yes

☐ No

Teacher Scratch Coding Lesson

QUESTIONS RESPONSES

Scratch Coding Lesson

Form description

This form is automatically collecting email addresses for Niagara Catholic District School Board users. [Change settings](#)

The majority of my students were engaged in the coding we did during Ms. Polt's lesson. \*

☐ Yes

☐ No

When Ms. Polt was facilitating my students were able to follow along. \*

☐ Yes

HP: VEX IQ Robotics Feedback 2018

QUESTIONS RESPONSES

VEX IQ Robotics Feedback 2018

Form description

Name \*

Short answer text

School \*

Short answer text

Grade(s) you used the VEX kits with \*

☐ K

☐ 1

☐ 2

## TIPS to Share

- Most people want to know how to use technology, especially how to use their phones.  
\*TIP: I have an iphone...learn about other phones!
- Teachers are amazing people! PEOPLE...who want to feel appreciated. It is the teacher that creates the awesomely engaging lesson that takes their students to the next level, not the technology.
- The technology is just another tool! (an expensive tool which many of us wish we had more of and a variety of. Really cool tools).
- Students love to see the "coding teacher/robot lady". Apparently coaches are elevated to super hero status, the pressure is on to make sure we provide CURRICULUM based, technology infused learning that their teacher can continue with!
- If it is not working
  - unplug and then plug back in (works 80% of the time)
  - Follow the "yellow brick road" of cords, something is loose, not plugged in or needs charging (5% of the time)
  - It is the WiFi...look up at the hub and sigh (the last 5% of the time)

# Let's Dialogue

Please share your  
experiences and expertise!





# THANK YOU!



# References

- Knight, J. (2017). *The Impact Cycle: What Instructional Coaches Should Do to Foster Powerful Improvements in Teaching*. Thousand Oaks, CA: Corwin Press.
- Kopcha, T. J. (2012). Teachers' perceptions of the barriers to technology integration and practices with technology under situated professional development. *Computers & Education*, 59(4), 1109-1121.
- Lewis, M. (2016). Professional learning facilitators in 1:1 program implementation: Technology coaches or school librarians?. *School Libraries Worldwide*, (2), 13.
- Nelson, R. F., & Webb, L. S. (2016). A School-University Instructional Technology Coaching Model. *Annual International Conference On Education & E-Learning*, 1-3. doi:10.5176/2251-1814\_EeL16.2
- Skues, J., & Cunningham, E. (2013). The role of e-learning coaches in Australian secondary schools. *Journal Of Computer Assisted Learning*, 29(2), 179. doi:10.1111/j.1365-2729.2012.00488.x
- Sugar, W. (2005). Instructional Technologist as a Coach: Impact of a Situated Professional Development Program on Teachers' Technology Use. *Journal Of Technology & Teacher Education*, 13(4), 547-571
- Stover, K., Kissel, B., Haag, K. & Shoniker, R. (2011). Differentiated coaching: Fostering reflection with teachers. *Reading Teacher*, 64(7), 498-509.

# CREDITS

Special thanks to all the people who made and released these awesome resources for free:

Presentation template by [SlidesCarnival](#)

Photographs by [Unsplash](#)

