



The university has partnered with International SOS to offer our students medical, safety and security advice, referrals and emotional support when travelling or living abroad. We strongly recommend that you download the International SOS App that offers timely medical and security updates on your location. Login using your university email address.



## WHAT THIS MEANS FOR YOU

The program offers medical and security advice, and referral services, 24/7 no matter where you are in the world. It is designed to help keep you healthy, safe and secure in any situation. You have access to:

- A worldwide network of 27 Assistance Centres staffed by doctors, nurses, coordinators and security professionals for immediate advice and referral;
- Real-time health and logistics professionals, including 1,400 full-time physicians and 200 security professionals. The team offer local expertise, preventative advice and assistance. They have access to a network of over 80,000+ approved and vetted providers;



## WHEN TO USE YOUR MEMBERSHIP

Contact International SOS anytime, anywhere when you travel overseas on a study experience through university. No issue is too small. Consider them your reliable, virtual advisor for both critical and routine questions if you need:

- Medical advice before your trip;
- A referral for a local doctor, dentist or other care while you are away
- For emotional support while traveling
- Safety or security advice

When in doubt, call International SOS for support.



**KEEP YOUR MEMBERSHIP CARD  
HANDY AND DOWNLOAD THE APP**



The university **strongly recommends** all students to download the Assistance app. Go to your Smartphone browser and enter <http://app.internationalsos.com> to download the app. Remember to inform your family that you are an International SOS member. They are welcome to call International SOS for information if they have concerns while you are away.



### Connect to the Brock International SOS Information Portal:

- **STUDENTS:** To obtain access to the Brock ISOS portal please reach out to [brocktravel@brocku.ca](mailto:brocktravel@brocku.ca)
- **FACULTY/STAFF:** To obtain access to the Brock ISOS portal the information can be obtained through the [Travel Risk Management tab](#) on the [HSW Toolbox](#) SharePoint site.

Access detailed information on more than 200 countries and 300 cities:

- Evaluation and analysis of health, travel and security risks
- Daily updates on travel security, disruptive incidents and situational developments
- Travel guides and cultural tips
- Sign up for Proactive Email Alerts
- Click on “Training Hub” to help you prepare for risks you may face while abroad
- Click on “MyTrips” to register your travel details (flight info, etc.) to ensure you receive a Pre-Travel Advisory via email specific to the destination you’ll be visiting



**QUESTIONS**

Please contact [brocktravel@brocku.ca](mailto:brocktravel@brocku.ca) for any questions.