

ONTARIO RESOURCE DIRECTORY

August 2019







PREFACE

Trans communities are significantly impacted by physical and sexual violence. In Ontario, approximately 20% of trans persons report lifetime experiences of sexual and/or physical violence as a direct result of their gender identity (Bauer & Scheim, 2015). Despite this, many trans persons delay or avoid seeking the care they need due to past and/or anticipated experiences of stigmatization, discrimination, and mistreatment in healthcare settings (Bauer, Scheim, Deutsch, & Massarella, 2014). Furthermore, while most trans services and supports are located in metropolitan Toronto, a reported 68% of trans Ontarians reside outside this region (Bauer, Michelle, Todd, Matthias, Scanlon, & Travers, 2010).

There is a clear and pressing need for province-wide, intersectoral action to address the issue of sexual violence against trans persons. Dr. Janice Du Mont of Women's College Research Institute, Women's College Hospital has been collaborating with Egale Canada Human Rights Trust and the Ontario Network of Sexual Assault/Domestic Violence Treatment Centres (SA/DVTCs) on the trans-LINK Project – a multiphase initiative devoted to the development of a provincial intersectoral network on trans-affirming practice to better support sexual assault survivors.

Between June 7 and July 11, 2019, 106 representatives from Ontario's SA/DVTCs and trans-positive community organizations attended one of seven regional Knowledge Mobilization and Community Engagement (KM-CE) meetings held in Toronto, Mississauga, North York, London, Ottawa, Sudbury, and Thunder Bay. A primary objective of these sessions was to connect service providers across sectors and regions in the hopes of establishing longer-term referral relationships, increasing collaboration, and enhancing the continuum of care for trans survivors across the province.

This directory includes important information listed for every SA/DVTC and community organization represented across the trans-LINK project regional KM-CE meetings, as well as those organizations who weren't able to send a representative but expressed interest in being a part of the project. Listings include a summary of services as well as up-to-date contact information to aid in consolidating partnerships and making safer and more seamless referrals across sectors.

Our hope is that this resource is of use to those providing services and other supports to transsurvivors of sexual assault across Ontario. We encourage you to use this directory to broaden professional networks within and across regions of the province.

TABLE OF CONTENTS

CENTRAL	Page 1
CENTRAL WEST	Page 7
CENTRAL EAST	Page 14
SOUTHWEST	Page 19
EAST	Page 26
NORTHEAST	Page 32
NORTHWEST	Page 36



CENTRAL REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Sexual Assault/
Domestic
Violence Care
Centre,
Women's
College
Hospital

Serves women, men, and trans individuals. Open Monday at 7:30am to Friday at 11:00pm. Nurse on-call 24 hours a day, 7 days a week, and mobile unit is available to surrounding Toronto ERs 24/7.

76 Grenville Street, Toronto, M56 1X8 (416) 323 6040

www.womenscollegehospital.ca/programs-and-services/sexual-assault-domestic-violence-care-centre/

Suspected
Child Abuse &
Neglect
Program,
Sickkids

Offers care, support, and assessment to children and teens who have been maltreated and their families. Clinic is open Monday-Friday 9:00am to 5:00pm, with an on-call team available 24/7.

555 University Avenue, Toronto, M5G 1X8 (416) 813 6275

www.sickkids.ca/areas-of-care/clinics/scan-program-clinic.html#contactus

COMMUNITY ORGANIZATIONS

2-Spirited People of the 1st Nation Offers support, referrals, and advocacy. Provides HIV/AIDS education and prevention, including distribution of male and female condoms, lubricants, Indigenous resource materials, needle exchange and harm reduction materials, same sex domestic violence information and referrals, care team and caregiver trainings, social events, and free Internet access.

(416) 944 9300 145 Front Street East, Suite 105, Toronto, M5A 1E3 www.2spirits.com

Access Alliance Multicultural Health & Community Services Serves newcomers, women, and families with children from birth-6 years. Offers peer outreach and support, settlement services for LGBTQ+ newcomers, and projects and activities for LGBTQ+ newcomer youth.

(416) 693 8677 3079 Danforth Avenue, Toronto, M1L 1A8 www.accessalliance.ca

Adelaide Resource Centre for Women

Offers a safe and welcoming place for homeless women and provides on-site showers, phones, and laundry. Lunch provided daily. Offers help with healthcare, housing, life skills, and social activities. Trans women are welcome to use the services.

(416) 392 9243 67 Adelaide Street East, Toronto, M5C 1K6

AIDS Committee of Toronto

Offers anonymous, confidential counselling for individuals, couples, and partners of individuals living with HIV. Provides case management and referrals, a buddy program, support groups, and health and wellness programs. Offers several support groups and programs open to both trans women and trans men.

542 Young Street, Toronto, M4Y 1Y5 (416) 340 2437 www.actoronto.org

Egale Youth Outreach, Egale Canada

Offers individual counselling, homelessness, and suicide crisis services for LGBTIQ2S youth up to age 29. Provides LGBTIQ2S Support Workers to help with practical needs ranging from housing, food access, healthcare, navigation of government services, filling out forms, applying for the Ontario Disability Support Program/Ontario Works, employment, transition support, etc.

185 Carlton Street, Toronto, M5A 2K7 1 (888) 443 4253 www.egale.ca/outreach/

David Kelley
Services
LGBTQ+ &
HIV/AIDS
Counselling,
Family Services
Toronto

Offers short term individual, couple, and group counselling for individuals identifying as LGBTQ on a broad range of issues, including coming out, sexuality and identity, isolation, discrimination, relationship concerns, parenting, self-esteem, violence, sexual abuse, and childhood trauma.

128 Sterling Road, Unit A, Suite 202, Toronto, M6R 2B7 (416) 595 9618 www.familyservicetoronto.org/our-services/programs-and-services/david-kelley-services/

Fred Victor

Offers a range of programs to help persons find the support they need, including shelter, job training, counselling, food access, and health information. Hosts the THRIVE! Program, a Trans-positive support group that focuses on life skills, employment, and housing support.

248 Queen Street East, Toronto, M5A 1S3 (416) 364 8228 www.fredvictor.org

Hassle Free Clinic

Offers counselling and related medical services, including birth control, testing and treatment for STIs, and anonymous HIV testing and counselling. No OHIP required. Offers services for trans women and trans men.

66 Gerrard Street East, Toronto, M5B 1G3 (416) 922 0566 www.hasslefreeclinic.org

LGBT Youth Line

Offers peer support for youth 16 to 29 years of age. All volunteers are trained peer supporters from 2SLGBTQ+ communities with lived experiences. Support offered via a phone support line, text message, or in person. Also offers online resources.

P.O. Box 73118, Wood Street PO, Toronto, M4Y 2W5 (416) 962 2232 www.youthline.ca

METRAC

Offers services and programs to women and their children, as well trans populations, focused on violence prevention. Services include safety and legal information and training, youth leadership programs, workshops, and resources.

158 Spadina Road, Toronto, M5R 2T8 (416) 392 3135 www.metrac.org

Pieces to Pathways, Breakaway Addiction Services

Hosts a peer-led substance use support program for LGBTTQQ2SIA youth aged 16-29 years in Toronto. Offers drop-ins, case management, and group counselling for LGBTTQQ2SIA youth. Also, offers expedited access to LGBTTQQ2SIA positive primary care services.

21 Strickland Avenue, Toronto, M6K 3E6 (647) 993 6236 www.breakawayaddictions.ca

Pride & Prejudice, Central Toronto Youth Services

Offers unique programs for LGBTQ2S youth and their families, including trans specific services such as writing and storytelling workshops for trans women aged 14 to 24, trauma-sensitive yoga for trans and queer youth ages 16 to 24, various family-centred groups, and more.

300–65 Wellesley Street East, Toronto, M4Y 1Y5 (416) 924 2100 www.ctys.org

Rainbow Health Ontario, Sherbourne Health

Promotes the health of LGBT2SQ communities in Ontario by delivering training, information and consultation services, creating resources, and supporting research.

333 Sherbourne Street, Toronto, M5A 2S5 (416) 324 4100 www.rainbowhealthontario.ca

Skylark Children Youth & Families

Provides child and youth mental health services and offers free walk-in counselling services for youth questioning their gender identity or who want to come out.

40 Orchard View Boulevard, Toronto, M4R 1B9 (416) 482 0081 www.skylarkyouth.org

The 519 Community Centre

Toronto Rape Crisis Centre/ Multicultural Women Against Rape

Trans Health Care, Sherbourne Health

Women's Health in Women's Hands

YMCA Sprott House, YMCA Greater Toronto Offers social and recreation programs and group meetings for all ages. Meeting place for LGBTQ communities. Offers a wide number of transspecific programs.

519 Church Street, Toronto, M4Y 1G7 (416) 392 6874 www.the519.org

Provides anti-oppressive, feminist peer support to survivors of sexual violence through support, education, and activism. Offers a 24-hour crisis line service, individual face-to-face counselling, court support and accompaniment, advocacy, support groups, information, and referrals.

Crisis Line: (416) 597 8808

P.O. Box 59098, Toronto, M6R 3B5 (416) 597 1171

www.trccmwar.ca

Offers mental health counselling (transitioning, gender identity, harassment or violence, isolation, substance abuse), support groups for trans persons and families, routine primary healthcare as well as hormone therapy, workshops, special events, links to community groups, and trans specific resources and information.

333 Sherbourne Street, Toronto, M5A 2S5 (416) 324 4103

www.sherbourne.on.ca/primary-family-health-care/lgbt-health/trans-health-care/

Serves racialized women 16 years of age and older in the Toronto area. Services include primary healthcare, mental health supports, health promotion and education, and self-advocacy programs.

2 Carlton Street, Toronto, M5B 1J3 (416) 593 7655 www.whiwh.com/

Provides residential living accommodations for up to 25 LGBTQ2S+ individuals between the ages of 16 and 24.

21 Walmer Road, Toronto, M5R 2W7 (647) 438 8383 www.ymcagta.org/find-a-y/ymca-sprott-house

CENTRAL WEST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Chantal's Place, Trillium Health Partners

Serves survivors of sexual assault and domestic violence regardless of gender, age, or ethnicity. Sexual assault services are offered 24 hours a day at the Mississauga Hospital Emergency Department for adults, adolescents, and children, and domestic violence services are offered to those 16 years of age and older.

100 Queensway West, Mississauga, L5B 1B8 (905) 848 7580 ext. 2548 www.trilliumhealthpartners.ca/patientservices/womens/Chantels-Place/Pages/default.aspx

Nina's Place, Joseph Brant Hospital Provides sexual assault and domestic violence services for youth and adult clients, as well as children's services for individuals under the age of 13 years. Open 24 hours a day, 7 days a week.

1245 Lakeshore Road, Burlington, L7S 0A2 (905) 632 3737 ext. 5708 www.ninasplace.ca

Sexual Assault/
Domestic
Violence Care
Centre,
McMaster
University
Medical Centre

Provides healthcare for children, adolescents, women, trans individuals, and men who have experienced sexual assault or domestic violence.

Emergency Adult Services (18+): Juravinski Hospital and Cancer Centre or Hamilton General Hospital Emergency Department

Emergency Children Services (17 and under): McMaster Children's Hospital Emergency Department

1200 Main Street West, Hamilton, L8N 3Z5 (905) 521 2100 ext. 73557 www.hhsc.ca/sadv

Sexual Assault/
Domestic
Violence Care
Team, Brantford
General
Hospital

Provides care with a patient-centred, feminist, anti-racist, anti-oppression, equity-based, and intersectional approach. Provides sexual assault and domestic violence care to anyone at any time frame post-assault. Access to the care team is available 24/7 through the Emergency Department.

200 Terrace Hill Street, Brantford, N3R 1G9 (519) 751 5544 ext. 4449 www.bchsys.org/en/care-services/sexual-assault-and-domestic-violence-care.aspx

Sexual Assault & Domestic Violence Care & Treatment Program, Headwaters Health Care Centre Responds to needs of victims of recent sexual assault regardless of gender, with services provided 24/7 through the Emergency Department at the Orangeville site.

100 Rolling Hills Drive, Orangeville, L9W 4X9(519) 941 2702 ext. 2519www.headwatershealth.ca/domesticandsexualassault

Sexual Assault/
Domestic
Violence
Treatment
Program,
Niagara Health
System

Provides care 24/7 to individuals who have experienced recent sexual assault or intimate partner abuse.

1200 Fourth Avenue, St. Catharines, L2S 0A9 (905) 378 4647 ext. 45300 www.niagarahealth.on.ca/site/sexual-assault-domestic-violence-treatment-program

COMMUNITY ORGANIZATIONS

Associated Youth Services of Peel Offers confidential, free services for youth through the Youth Beyond Barriers Program, a service for youth who identify as LGBTTIQQ2S through a support and education group, individual counselling, and social media. Individual counselling is provided for youth aged 12–17 years, identifying as LGBTTIQQ2S and requiring support.

160 Traders Boulevard East, Mississauga, L4Z 3K7 1 (800) 762 8377 www.aysp.ca

Bloom Clinic, WellFort Community Health Services Provides treatment, care, and support to individuals living with, affected by, or at risk for HIV or Hepatitis C in Peel region. Services offered include HIV and Hepatitis C testing and treatment, support services, counselling, peer support, referrals, and more.

40 Finchgate Boulevard, Suite 224, Brampton, L6T 3J1 (905) 451 6959 www.bloomclinic.ca/

Queer Minds, CMHA Peel Dufferin

Provides a public and social space for individuals that identify as lesbian, gay, bisexual, queer, Two-Spirit, trans, asexual, questioning, etc. aged 16+. Offers a group for individuals to connect with the community and gain knowledge and support on various LGBTQ+ topics/issues.

60 West Drive, Brampton, L6T 3T6 (905) 451 1718 www.cmhapeeldufferin.ca/events/queer-minds/

East Mississauaga Community Health Centre

Promotes family and community health. Hosts the Trans Activate Program, a weekly supportive and social drop-in space for members of trans & gender-diverse communities.

2555 Dixie Road, Mississauga, L4Y 4C4 (905) 602 4082 www.eastmississaugachc.org/

Family Services of Peel

Provides counselling to individuals questioning their sexual identity (e.g., coming out), family members seeking information on how to support a gay family member, and teenagers experiencing interpersonal challenges.

60 West Drive, Brampton, L6T 3T6 (905) 270 2250 www.fspeel.org

Hamilton Trans Health Coalition

Comprises of family physicians, other healthcare providers, and trans Hamiltonians who work together to increase the capacity of Hamilton's primary health care system to deliver high-quality healthcare to Trans Hamiltonians.

Hamilton, Ontario (905) 523 6611 www.hamiltontranshealth.ca

Interim Place

Provides shelter, crisis support, counselling, and advocacy for women and their children who have experienced abuse. Offers two, 24 hour emergency shelters that can accommodate 54 individuals for a 4 month period.

Crisis Lines: (905) 676 8515 and (905) 403 0864, 24 hours

P.O. Box 45070, Mississauga, L5G 1C9 (905) 403 9691 www.interimplace.com/

Indus Community Services

Provides culturally appropriate services to newcomers, including information and referrals, employment services, and community connection programs.

Additionally, provides adult day services, caregiver support groups, community mental health support, family court support, and counselling to victims of abuse.

3038 Hurontario Street, Mississauga, L5B 3B9 (905) 275 2369 www.induscs.ca/

Peel HIV/AIDS Network

Provides culturally appropriate services to newcomers, including information and referrals. 2SLGBTQ+ programs operate within an anti-oppressive and anti-racist framework that strives to decrease stigma and discrimination against diverse 2SLGBTQ+ communities and those living with or most affected by HIV/AIDS. Works closely with community partners in Peel region to provide safer, positive spaces for 2SLGBTQ+ communities. Delivers programs and services that are inclusive, accessible and centered around lived experiences.

7700 Hurontario Street, Brampton, L6Y 4M3 (905) 361 0523 www.phan.ca/contact/

Positive Space Network of Halton

Offers LGBTQ+ youth drop-in programs in the Halton Region for those aged 12-25 years. These programs allow LGBTQ+ youth to connect with peers and access resources.

504 Iroquois Shore Road, Oakville, L6H 3K4 (289) 208 0886 www.positivespacenetwork.ca/

QXposure

Promotes health and wellness for diverse LGBT communities in Peel Region. A partnership between the East Mississauga Community Health Centre, Associated Youth Services of Peel, and the Peel HIV/AIDS Network.

2555 Dixie Road, Mississauga, L4Y 4C4 (905) 602 4082 www.qxposure.blogspot.com

Rainbow Niagara, Quest Community Centre

Serves persons of sexual and gender diverse communities. Programming includes individual support for clients and health promotion initiatives, such as community presentations. Hosts Trans/gender questioning youth group for those aged 14–19 years. Hosts Gender Quest: an 8-week support group for adults 18 years and older who are trans or questioning their gender identity.

45 Queenston Street, St. Catharines, L2R 2Z9 (905) 688 2558 www.questchc.ca/participate-at-quest/rainbow-niagara/

Reach Out Centre for Kids (ROCK)

Provides mental health services to children, youth, and their families, including walk-in clinics, behavioural consultations, occupational therapy services, group therapy, trauma treatment, and other psychological services.

Crisis Line: (905) 878 9785, 24 hours

471 Pearl Steet, Burlington, L7R 4M4 (905) 634 2347 www.rockonline.ca

Sexual Assault Centre of Brant

Offers referrals to Brantford agencies accredited as Safe Spaces, which are service providers who are knowledgeable about LGBTTTIQQ issues and can provide support and information.

211 Brant Avenue, Brantford, N3T 3J1 (519) 751 1164 www.sacbrant.ca/safe-spaces/

Sexual Assault Sexual Assault & Violence Intervention Services of Halton (SAVIS)

Provides free, confidential, and nonjudgmental 24-hour support to all survivors of violence, including women, men, and members of the trans community. Offers 24-hour crisis support, advocacy, accompaniment, counselling, drop-ins, and support groups.

1515 Rebecca Street, Oakville, L6L 5G8 (905) 825 3622 www.savisofhalton.org

The AIDS Network

Offers services to the 1.5 million persons living in the communities of Hamilton, Halton, Haldimand, Norfolk, and Brant. Offers a monthly full-service sexual health clinic to diverse communities of gay, bi, queer, and other men who have sex with men, whether they are cis or trans.

140 King Street East, Hamilton, L8N 1B2 (905) 528 0854 www.aidsnetwork.ca

UTM Women & Gender Equity Centre

Provides a welcoming and supportive campus atmosphere for LGBTTIQQ2SA students and their allies though social, educational, and cultural events.

3359 Mississauga Road North, Student Centre Room 242, Mississauga, L5L 1C6 www.outatutm.com/

CENTRAL EAST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Domestic Abuse & Sexual Assault Care Centre, Mackenzie Health Provides emergency domestic abuse and sexual assault care, as well as follow-up nursing care and counselling, through the Emergency Department at Mackenzie Richmond Hill Hospital. The centre is a LGBT-positive space.

10 Trench Street, Richmond Hill, L4C 4Z3 (905) 832 1406 ext. 2 www.mackenziehealth.ca/en/programs-services/domestic-abuse-and-sexual-assault-dasa.aspx

Durham
Regional
Domestic
Violence/
Sexual Assault
Care Centre,
Lakeridge
Health Oshawa

Provides care for individuals 16 years of age or older who have experienced sexual assault and/or domestic abuse, and children under the age of 16 who have experienced sexual assault or abuse. Services are provided 24 hours a day, 7 days a week through the Emergency Department.

1 Hospital Court, Oshawa, L1G 2B9 (905) 576 8711 ext. 3286 www.sacc.to/gylb/satc/CentrelD=8.htm

Regional Sexual
Assault &
Domestic
Violence
Treatment
Centre, Orillia
Soldiers'
Memorial
Hospital

Provides sexual assault care up to 72 hours following an assault for adults and teens, and up to 24 hours following an assault for children. Domestic violence and child abuse and neglect services are also offered. All services are available 24 hours a day, 7 days a week.

170 Colborn Street West, Orillia, L3V 2Z3
1 (877) 377 7438
www.osmh.on.ca/programsservices/RegionalWomenandChildrenProgram/sadv/sexualassault.aspx

Sexual Assault/
Domestic
Violence Care
Centre,
Scarborough
Health Network

Provides care for men, women, and trans individuals who are 12 years of age or older and have experienced sexual assault and/or intimate violence. Services are available 24 hours a day, 7 days a week.

3030 Birchmount Road, Scarborough, M1W 3W3 (416) 495 2555 www.shn.ca/sexual-assault/ Sexual
Assault/
Domestic
Violence Care
Centre,
Peterborough
Regional
Health Centre

Provides care for individuals who have experienced sexual assault or who are living with domestic violence. Services are offered 24 hours a day, 7 days a week through the Emergency Department.

1 Hospital Drive, Peterborough, K9J 7C6 (705) 743 4132 www.prhc.on.ca/cms/sexual-assault-domestic-violence-program

COMMUNITY ORGANIZATIONS

Carea
Community
Health Centre

Provides family medical care and community based health programs that offer a LGBT safe space and supports. Hosts Colours Youth Group, a safe and social drop-in for youth 13-20 years who identify as LGBTQQ.

360 Bayly Street West, Ajax, L1S 1P1 (905) 428 1212 www.careachc.ca/

East Qrew Group, East Metro Youth Services Offers a safe environment for queer and trans youth 12-24 years of age where opportunities for interactive activities, discussions, and educational workshops are available.

1200 Markham Road, Scarborough, M1H 2Y9 (416) 438 3698 www.emys.on.ca/programs/east-grew/

Gender Diverse & Trans Program, Gilbert Centre for Social and Support Services Serves those living with HIV and LGBTQ communities living in Simcoe County and Muskoka Regions. Provides personal support and information about transitioning, community supports, and hormone therapy. Hosts a variety of social, educational, and community activities for trans and gender diverse persons, including the ongoing Trans Q* Social Group: A discreet peer-run weekly meeting for trans men, trans women, non-binary, gender variant folk, and persons who are questioning their gender identity.

80 Bradford Street, Barrie, L4N 6S7 (705) 722 6778 hwww.gilbertcentre.ca Gender
Journeys,
CMHA
Haliburton,
Kawartha,
Pine Ridge

Kawartha Sexual Assault Centre

Nurse-Practitioner Lead Clinic, CMHA Durham

Prideline Durham, Distress Centre Durham Offers programming for LGBTQ persons, with many groups supporting trans persons, including: Gender Journeys Core Group, Youth Gender Journeys Group, Beyond Gender Journeys Group, Family Support Group, Partner Support Group, Gender Journeys Drop-in Programming, and Peer mentoring.

466 George Street North, Peterborough, K9H 3R7 (705) 748 6711 www.cmhahkpr.ca/programs-services/gender-journeys/

Serves those affected by sexual violence. Offers individual counselling, group counselling, workshops, peer supports, public education, and professional training. Offers counselling services to survivors of all gender expressions and identities from a feminist, anti-oppressive/anti-racist philosophy.

150 King Street, Peterborough, K9J 2R9 (705) 748 5901 www.kawarthasexualassaultcentre.com

Offers counselling, medical treatment, hormone therapy monitoring, and more. Additional services include, but are not limited to, health education programs, sexual health services, and mental health services.

60 Bond Street West, Oshawa, L1G 1A5 (905) 436 8760 www.cmhadurham.ca/primary-care/nurse-practitioner-led-clinic/

Provides emotional support, crisis intervention, and community referral information specific to the concerns and issues of the LGBTQ community in Durham Region.

Prideline Durham: 1 (855) 877 7433, 6 pm to 10 pm

Distress Centre Durham Helpline: 1 (800) 452 0688, 24 hours

306 Brock St. N., Whitby, L1N 4H7 (905) 430 3511 www.distresscentredurham.com/

Rainbow Space Program, AIDS Committee of York Region

Provides an inclusive and safe space for members of the LGBTQ2S community and their allies. Offers several Rainbow Rooms for those who identify with the LGBTQ2S community as well as their allies to gather and form social supports, organize recreational activities, and access information and resources on services.

10909 Yonge Street, Richmond Hill, L4C 3E3 (905) 884 0613 www.acyr.org/rainbowspace/

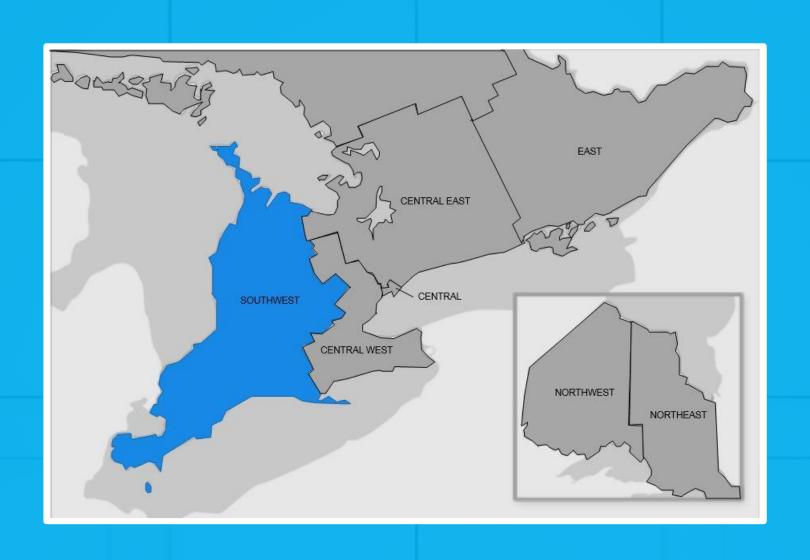
York Rainbow Support, Family Services York Region

Offers counselling services for LGBTTQ individuals, including couple and family counselling. Additionally, offers a support line, consultation and training, and online counselling. Offers a Trans support/drop-in group.

1091 Gorham Street, Newmarket, L3Y 8X7 1 (866) 415 9723

www.fsyr.ca/our-services/counselling-for-lesbian-gay-bisexual-transgender-two-spirit-and-queer-individuals/

SOUTHWEST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Guelph
Wellington
County Sexual
Assault/
Domestic
Violence
Treatment
Centre, Guelph
General
Hospital

Provides care to individuals who have experienced sexual assault and/or domestic violence. Services are available 24 hours a day, 7 days a week through the Emergency Department.

115 Delhi Street Guelph, N1E 4J4 (519) 837 6440 ext. 2728 www.gghorg.ca/emergency-department/sexual-assault-domestic-violence-services/

Regional Sexual Assault & Domestic Violence Treatment Centre, St. Joseph's Health Centre London Provides emergency and follow-up care for women, children, and men who have experienced sexual assault and/or domestic violence. Nurses are available on-call 24 hours a day.

268 Grosvenor Street, London, N6A 4V2 (519) 646 6100 ext. 64224 www.sjhc.london.on.ca/sexualassault

Sexual Assault/
Domestic
Violence Care
Centre, Grey
Bruce Health
Services

Provides prompt care and resources for individuals who have experienced sexual assault and/or partner violence. A Sexual Assault Nurse Examiner is available 24 hours a day, 7 days a week.

1800–8th Street East, Owen Sound, N4K 6M9 (519) 376 2121 ext. 2458 www.gbhs.on.ca/sexual-abuse-partner-abuse-care-centre/

Sexual Assault/
Domestic
Violence &
Safekids Care
Centre, Windsor
Regional
Hospital

Hosts three programs that focus on sexual assault, domestic violence, and care for children respectively. Services are available to all victims of sexual assault regardless of age or gender. Services are available 24 hours a day, 7 days a week.

1995 Lens Avenue, Windsor, N8W 1L9 (519) 255 2234 www.wrh.on.ca/SADVTC Sexual & Domestic Assault Treatment Centre, Bluewater Health

Sexual
Assault/
Domestic
Violence
Treatment
Centre,
Chatham-Kent
Health Alliance

Waterloo Region Sexual Assault/ Domestic Violence Treatment Centre, St. Mary's General Hospital Provides care for women, children, and men who have experienced sexual assault and/or domestic violence. Care is available 24 hours a day, 7 days a week through the Emergency Department.

89 Norman Street, Sarnia, N7T 6S3 (519) 464 4522 www.bluewaterhealth.ca/programs-services/sexual-assaultdomestic-violence-treatment-centre

Provides care for individuals who have experienced assault and/or domestic violence. Care is available 24 hours a day, 7 days a week through the Emergency Department.

80 Grand Avenue West, Chatham, N7M 5L9 (519) 352 6400 ext. 6382 www.ckha.on.ca/emergency-department

Provides emergency and follow-up care for individuals who have experienced sexual assault and/or domestic violence. An on-call response team is available 24 hours a day, 7 days a week. A pediatric clinic also provides services for suspected child sexual assault and abuse.

911 Queen's Boulevard, Kitchener, N2M 1B2 (514) 749 6994

www.smgh.ca/patient-care-programs/community-based-programs/waterloo-region-sexual-assault-and-domestic-violence-treatment-centre/

COMMUNITY ORGANIZATIONS

AIDS Committee of Windsor

Provides support, education, and outreach services for persons living with, affected by, or at-risk of HIV and/or HCV. Offers a number of social groups in Chatham, Leamington, and Windsor for LGBTQ+ Youth.

511 Pelissier Street, Windsor, N9A 4L2 (519) 973 0222

www.aidswindsor.org/programs/education-outreach/youth-engagement/

ANOVA: A Future without Violence

Provides services such as safe places, shelter, support, counselling, and resources for women, their children, and oppressed individuals who have been impacted by abuse.

225 Horton Street East, London, N6B 1L1 (519) 642 3003 www.anovafuture.org/

Family Services Thames Valley

Offers counselling services and a drop-in discussion and support group for persons more than 19 years of age who identify as LGBT, Two Spirit, queer, or who are questioning.

125 Woodward Avenue, London, N6H 2H1 (519) 433 0183 www.familyservicethamesvalley.com

Gender Intersect

Offers a local social support group for trans persons in Guelph and Wellington county.

Guelph, ON www.facebook.com/groups/genderintersect/

HIV/AIDS Resources and Community Health

Offers programs, services, education, and support to persons living with, affected by, and at risk of HIV and AIDS in Guelph, Wellington County, Dufferin, Grey, and Bruce Counties. Offers trans healthcare services.

77 Westmount Road, Unit 110, Guelph, N1H 5J1 (519) 763 2255 www.archguelph.ca/

LGBTQ+ Connection, South East Grey Community Health Centre Hosts the LGBTQ+ Connection Program involving drop-in meetings for networking, conversation, and informal support for the LGBTQ community, families, friends, and allies. Provides a safe and inclusive environment and formal supports.

55 Victoria Avenue, Markdale, NOC 1H0 (519) 986 2222 www.segchc.ca/services.php?pgid=147

London Cross Cultural Learner Centre

Offers settlement services and support for LGBTQ immigrants settling in Canada. Provides information and orientation, problem solving, and assistance with immigration and Canadian documentation. Hosts a LGBTQ social/support group for newcomers.

505 Dundas Street East, London, N6B 1W4 (519) 432 1133 www.lcclc.org/index.php/settlement-counselling

London InterCommunity Health Centre

Offers programs and services for persons exploring their gender identity, including one-to-one support and group sessions. Hosts Gender Journeys, a support group for discussion of social, emotional, and physical aspects of gender change. Includes a trans health team offering medical and support services for individuals transitioning.

659 Dundas Street, London, N5W 2Z1 (519) 660 0874 www.lihc.on.ca/programs/health-worker-trans-communities

Nicole Nussbaum Law

Provides legal services with expertise in gender identity and gender expression issues, along with human rights and family law.

London, Ontario (519) 852 1242 nicoleenicolenussbaumlaw.com

OK2BEME, KW Counselling Services

Offers free counselling to LGBTQ2+ persons in Waterloo Region. Hosts a youth group for youth aged 13–18 years.

480 Charles Street East, Kitchener, N2G 4K5 (519) 884 0000 www.ok2bme.ca

Regional HIV/AIDS Connection

Provides practical support, counselling services, and programming to diverse populations of persons living with and affected by issues related to HIV/AIDS. Hosts Open Closet, a social support group for LGBT2Q+ youth between 14 and 18 years.

186 King Street, London, N6A 1C7 (519) 434 1601 www.hivaidsconnection.ca/

SafeSapce London

Hosts a crisis support centre for sex workers, allies, women, and non-binary individuals.

96 Rectory Unit A, London, N5Z 1Z9 www.facebook.com/pg/safespace.london/about/?ref=page_internal

Sexual Assault Support Centre of Waterloo Region

Offers support services for survivors of sexual violence, including a 24 hour support line, counselling, support groups, public education, referrals, and a court support program.

Support Line: (519) 741 8633, 24 hours

300–151 Frederick Street, Kitchener, N2H 2M2 (519) 571 0121 www.sascwr.org/

Sexual Violence Prevention & Response, University of Waterloo

Offers support to students, faculty, and staff who have been impacted by sexual violence, including discussions, resource sharing, safety planning, and accommodation planning.

COM 101B, 200 University Avenue West, Waterloo, N2L 3G1 (519) 888 4567

www.uwaterloo.ca/human-rights-equity-inclusion/consultation-and-coaching/sexual-violence-response

Two Spirit Group of Windsor

Hosts an online support group for Two Spirit persons, their families, friends, and allies.

Windsor, ON www.facebook.com/Two-Spirit-Group-of-Windsor-201203506575237/

UniQ SupporT Group for LGBTTIQQ2SA+, University of Western Ontario

Offers an affirmative psychoeducaiton and support group for students who are a part of LGBTTIQQ2SA+ communities.

Western Student Services Building, 1151 Richmond Street, London, N6A 3K7 (519) 432 2209 www.uwo.ca/health/psych/LGBTTIQQ2SA+.html

W.E. Trans Support

Offers a support group of trans persons helping trans persons. Core purpose is to strengthen the trans community in Windsor-Essex. Offers peer mentorship, advocacy, community referrals and service navigation, document assistance, human rights assistance, counselling, and group meetings.

111 Wyandotte Street West, Windsor, N9A 5W8 1 (833) 938 7267 www.wetranssupport.ca/

Windsor Pride Community Education and Resource Centre

Offers a safe and positive space where members of the LGBTQ community can find information and referrals to community services. Provides connections to individual and group counselling and peer support. Hosts T-Party, a social gathering for trans and trans allies once a month.

1106 Ouellette Avenue, Windsor, N9A 4K1 (519) 973 4656 http://windsorpride.com/

EAST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Assault
Response &
Care Centre of
Leeds &
Grenville,
Brockville
General
Hospital

Provides emergency services and follow-up counselling for women, children, and men who have experienced sexual assault and/or domestic violence. Emergency medical care is provided 24 hours a day, 7 days a week through the Emergency Department.

100 Strowger Boulevard, Suite 102, Brockville, K6V 5J9 (613) 345 3881 www.arc-c.ca/

Assault &
Sexual Abuse
Program,
Cornwall
Community
Hospital

Provides emergency services and follow-up care for women, children, and men from Cornwall or the United Counties of Stormont, Dundas and Glengarry, who have recently experienced sexual assault or intimate violence. Emergency services are offered 24 hours a day, 7 days a week through the Emergency Room.

840 McConnell Avenue, Cornwall, K6H 5S5 (613) 938 4240 ext. 4202 www.cornwallhospital.ca/en/AbuseProgram

Care Program for Victims of Abuse, Hawkesbury General Hospital Provides care to addresses the medical, emotional, and social needs of individuals who have experienced sexual assault, domestic violence, and/or elder abuse. Services are provided through the Emergency Department or by booking an appointment with a nurse or social worker.

1111 Ghislain Street, Hawkesbury, K6A 3G5 (613) 632 1111 ext. 51014 www.hgh.ca/programs-services/care-program-for-victims-of-abuse/

Domestic Violence/ Sexual Assault Response Program, Quinte Health Care Provides acute health care for individuals and their families who are impacted by sexual assault and/or domestic violence. Care team responds 24 hours a day, 7 days a week to any of QHC hospital sites in Belleville, Trenton, North Hastings and Picton.

242 King Street West, Trenton, K8V 5S6 (613) 392 2540 ext. 5024 www.qhc.on.ca/domestic-violencesexual-assault-response-program-c67.php

Lanark County Sexual Assault/ Domestic Violence Program, Perth & Smith Falls District Hospital Provides a comprehensive and multi-disciplinary response to domestic violence and sexual assault, while offering immediate crisis intervention, counseling, safety planning, follow-up, referrals, advocacy, and forensic evidence collection.

60 Cornelia Street, Smiths Falls, K7A 2H9 (613) 283 2330 ext. 1258 www.psfdh.on.ca/services/specialty-services/lanark-county-sexual-assault-domestic-violence-program/

Ottawa
Pediatric Sexual
Assault,
Children's
Hospital of
Eastern Ontario

Offers care, support, and assessment to children and teens who have been maltreated, and their families.

401 Smyth Road, Ottawa, K1H 8L1 (613) 737 7600 ext. 2939 www.cheo.on.ca/en/resources-and-support/child-and-youth-abuse.aspx

Regional Assault Care Program, Renfrew Victoria Hospital Offers support and care for women, children, and men who have experienced domestic violence and/or sexual assault. On-call nurses are available 24 hours a day, 7 days a week.

499 Raglan Street North, Renfrew, K7V 1P6 (613) 432 4851 ext. 818 www.renfrewhosp.com/regional_assault_program.php

Sexual Assault/
Domestic
Violence
Program,
Kingston Health
Sciences Centre

Provides sexual assault and domestic violence care for individuals 14 years of age and older who have experienced a sexual assault or domestic assault within the last 12 days. Services are available to children under the age of 14 years, regardless as to when the assault or abuse took place. Care is available 24 hours a day, 7 days a week through the Emergency Department at the Kingston General or Hotel Dieu sites, or the Lennox and Addington County General Hospital.

76 Stuart Street, Kingston, K7L 2V7 (613) 549 6666 ext. 4880 www.kgh.on.ca/emergency-care/sexual-assault-and-family-violence

Sexual Assault & Partner Abuse Care Program, The Ottawa Hospital Provides care for individuals 16 years of age and older who have experienced sexual assault and/or domestic violence. The onsite team is available 24 hours a day, 7 days a week. A nurse-practitioner run outpatient clinic is also available.

1053 Carling Avenue, Ottawa, K1Y 4EY

(613) 798 5555 ext. 13770

www.ottawahospital.on.ca/wps/portal/Base/TheHospital/ClinicalServices/D

eptPgrmCS/Programs/SexualAssaultAndPartnerAbuseCareProgram

COMMUNITY ORGANIZATIONS

Champlain
Regional
Planning Table
for Trans Two
Spirit, Intersex
and Gender
Diverse Health,
Mental Health
and Social
Services

Hosts a regional planning table dedicated to improving access to genderaffirming health and social services in the Champlain region.

transhealthplanning@gmail.com www.ottawatranshealthplan2017.weebly.com/

H.E.A.L.T.H. Clinic Ottawa

Serves persons 13 years of age and older, including LGBTQ+ and diverse populations, who have experienced sexual assault, coercion, and sex or labour trafficking. Services include primary healthcare, prophylaxis and preventative care, and mental health and substance use care.

1 Nicholas Street, Unit 604 B, Ottawa, K1N 7B7 (613) 686 1818 www.healthclinicottawa.ca/

Offers social services for the health and wellness of all LGBT2SQ persons in the Ottawa/Outaouais region. Offers information resources, referral services, and support groups.

Kind Space

222 Somerset Street West, Ottawa, K2P 0J4 (613) 563 4818 www.kindspace.ca/

Leeds, Grenville and Lanark District Health Unit

Hosts sexual health clinics in 7 communities across Leeds, Grenville, and Lanark. Provides counselling, information, and clinic services for sexuality, birth control, and pregnancy. LGBTQ Friendly nurses on staff.

458 Laurier Boulevard, Brockville, K6V 6Z6 1 (800) 660 5853 www.healthunit.org/health-information/sexual-health/

LGBTTQ+ Around the Rainbow, Family Services Ottawa

Provides education, counselling, and support services to LGBTTQ+ communities.

312 Parkdale Avenue, Ottawa, K1Y 4X5 (613) 725 3601 www.familyservicesottawa.org/children-youth-and-families/around-the-rainbow/

LGBTQ+ & Trans Health Program, Centretown Community Health Centre

Offers meetings with counsellors to explore gender transition goals, service needs, and options. Offers services such as gender exploration, hormone readiness assessment, navigation and referral to medical providers for hormone therapy, and transition support.

420 Cooper Street, Ottawa, K2P 2N6
(613) 233 4443
www.centretownchc.org/program/lgbtq-trans-health-program

Ottawa Rape Crisis Centre

Supports and empowers women, gender-fluid, nonbinary, and trans survivors. Counselling services are available for all self-identified women, gender nonconforming, and gender fluid individuals 16 years and older who are either recent or childhood survivors of all types of sexual assault. Offers a crisis line, long-term counselling, crisis counselling, short-term counselling, group counselling, and support-person counselling.

Crisis Line: (613) 562 2333

PO Box 20206, Ottawa, K1N 9P4 (613) 562 2334 www.orcc.net

PFLAG Renfrew County

Hosts support monthly meetings for LGBTQI2S community members and their family members.

77 Mary Street, Suite 100, Pembroke, K8A 5V4 1 (888) 530 6777 www.pflagrenfrewcounty.ca/

Robbie Dean Family Counselling Centre

Offers free walk in clinics throughout the County, parent peer support groups, LGBTQ groups, and help with connecting to mental health services. Offers a support and social group for adults who identify as LGBTQ. Offers a nonjudgemental safe space for those seeking to connect with others who share similar experiences.

315 Pembroke Street East, Pembroke, K8A 3K2 (613) 629 4243 www.robbiedeancentre.com/

Spectrum, Quinte West Youth Centre

Provides a safe and supportive space for LGBT youth in the community and includes discussion opportunities and activities.

2 Wooler Road, Trenton, K8V 4J4 (613) 392 6946 www.quintewestyouthcentre.ca/

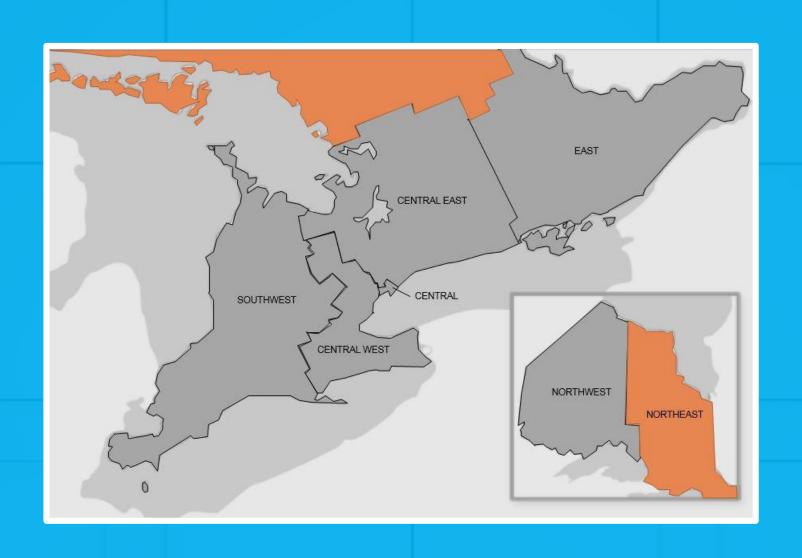
Women's Sexual Assault Centre of Renfrew County

Serves women over the age of 16, and their family members or partners, who have experienced sexual violence. Offers workshops, information, referrals, and a support and crisis line.

Support and Crisis Line: 1 (800) 663 3060

Box 1274 Pembroke, K8A 6Y6 (613) 735 5551 www.wsac.ca/

NORTHEAST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Sexual Assault Care Centre/Partner Assault Clinic, Sault Area Hospital

Sexual Assault Domestic Violence Program, North Bay Regional Health Centre

Violence Intervention & Prevention Program, Health Sciences North Provides sexual and partner assault care to adults, adolescents, and children of all genders. The on-call team is available 24 hours a day, 7 days a week through the Emergency Department.

915 Queen Street East, Sault Ste. Marie, P6A 2B6 (705) 759 5143

www.sah.on.ca//programs-services/sexual-assaultdomestic-violence

Provides emergency healthcare, psychosocial support, and follow-up care for victims and survivors of sexual assault and/or domestic violence. Care is available 24 hours a day, 7 days a week.

50 College Drive, North Bay, P1B 5A4 (705) 474 8600 ext. 4478 www.nbrhc.on.ca/programs-services/medical-services-2/sexual-assault-treatment-centre/

Provides many victim support services to individuals of all genders and ages who have experience sexual assault and/or domestic violence Emergency medical services are provided by on-call nurses who are available 24 hours a day, 7 days a week through the Emergency Department.

41 Ramsey Lake Road, Sudbury, P3E 5J1 (705) 675 4743 www.hsnsudbury.ca/portalen/Programs-and-Services/NEO-Kids-Family/Violence-Intervention-and-Prevention-Program

COMMUNITY ORGANIZATIONS

Amelia Rising, Sexual Assault Centre of Nipissing Provides individual and group counselling to women 16 years of age and older who have experienced sexual assault. Workshops are also offered, in addition to a food and clothing bank.

Crisis Line: (705) 476 3355, 24 hours

101 Worthington Street East, Suite 215, North Bay, P1B 1G5 (705) 840 2403 www.ameliarising.ca/

Draw the Line

Hosts an online, interactive campaign aimed at educating Ontarians about sexual violence. Included are resources focused on educating individuals on transphobic violence.

info@draw-the-line.ca www.draw-the-line.ca/contact.html

Noojmowin Teg Health Centre

Provides culturally-relevant services to the Anishinabek community in the Manitoulin Island area. Services include clinical care, mental health and addition services, health and wellness services, traditional health services, and cultural supports.

48 Hillside Roadd., Highway 540, Aundeck Omni Kaning First Nation (705) 368 2182 www.noojmowin-teg.ca/

Réseau ACCESS Network

Promotes wellness, harm reduction, and education, with a particular focus on HIV/AIDS, Hepatitis C, and other health issues. Included are both client-centered and education services focused on issues faced within the LGBT community.

111 Larch Street, 4th Floor, Suite 400, Box 10, Sudbury P3E 4T5 1 (705) 688 0500 www.reseauaccessnetwork.com/

Shkagamik-Kwe Health Centre

Provides holistic and culturally-relevant health services to First Nations, Metis, and Inuit individuals in the Sudbury area. Services include a Two Spirit circle and LGBT group.

161 Applegrove Street, Sudbury, P3C 1N2 (705) 675 1596 www.skhc.ca/

TG Innerselves, Sudbury Action Centre for Youth

Strives to create more inclusive and safer communities for transgender persons across Northeastern Ontario by increasing the visibility of trans persons and understanding the challenges trans persons experience in Northeastern Ontario. Offers education programs and direct client services, such as one on one support for trans persons and their families.

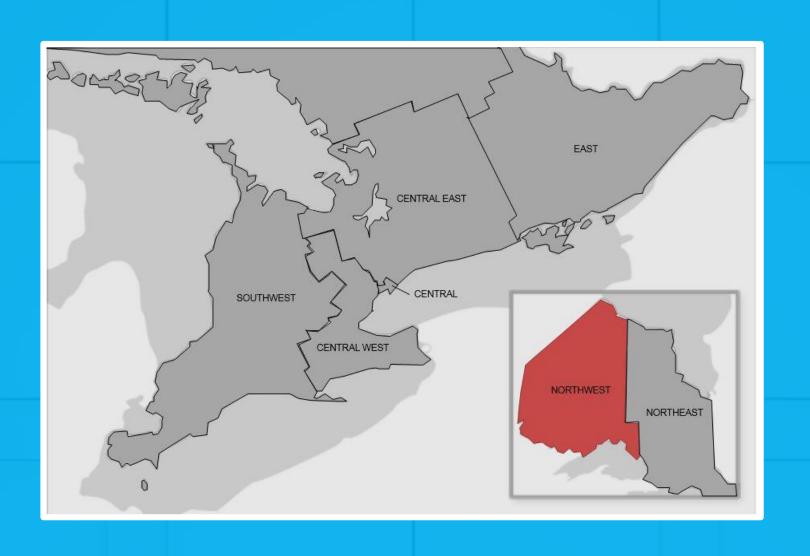
Sudbury, Ontario (705) 673 4396 www.sacy.ca/home/programs-and-services/tg-innerselves/

Voices of Women Sudbury Sexual Assault Centre

Provides free community-based services for women who have experienced sexual violence, including counselling, safety planning, therapeutic groups, and accompaniment services.

96 Larch Street, Suite 305, Sudbury, P3E 1C1 (705) 671 5495 www.voicesforwomen.ca/

NORTHWEST REGION



SEXUAL ASSAULT/DOMESTIC VIOLENCE TREATMENT CENTRES

Sexual Assault/
Domestic
Violence
Program,
Dryden Regional
Health Centre

Provides emergency medical care and follow-up care to women, children, and men who have recently experienced sexual assault or who are victims of domestic violence. Emergency medical services can be access 24 hours a day, 7 days a week through the Emergency Department.

58 Goodall Street, Dryden, P8N 2Z6 (807) 223 7427

www.drhc.on.ca/programs-services/sexual-assaultdomestic-violence-care-and-treatment/

Sexual
Assault/Partner
Abuse/
SAFEKIDS
Program, Lake
of the Woods
District Hospital

Provides services that respond the physical, psychological, social, and medicolegal needs of individuals who have experienced sexual assault and/or domestic violence, regardless of gender or age. Services are available 24 hours a day, 7 days a week.

21 Sylvan Street West, Kenora, P9N 3W7 (807) 468 9861 ext. 2432 www.lwdh.on.ca/index.php/programs-and-services/patient-care/sexual-assault.html

Sexual Assault
Care &
Domestic
Violence
Treatment
Program, Sioux
Lookout Meno
Ya Win Health
Centre

Provides healthcare, treatment, and information about options and resources for individuals who have recently experienced sexual assault or who are victims of domestic violence.

1 Meno Ya Win Way, Sioux Lookout, P8T 1B4 (807) 737 6565 www.slmhc.on.ca/assault-care-treatment-program

Sexual Assault/
Domestic
Violence
Treatment
Centre, Thunder
Bay Regional
Health Science
Centre

Provides emergency medical care, psycho-social treatments, and follow-up care for victims and survivors of sexual assault and/or domestic violence.

Emergency medical services can be accessed through the Emergency

Department.

980 Oliver Road, Thunder Bay, P7B 6V4 (807) 684 6750

www.tbrhsc.net/programs-services/emergency-critical-care-services/sexual-assault-domestic-violence-treatment-centre/

COMMUNITY ORGANIZATIONS

Alpha Court Community Mental Health and Addictions Services

Provides subsidized housing and case management services to individuals with a serious mental illness and/or a drug/alcohol addiction. Provides sensitive and appropriate services to seniors, LGBT persons, and culturally/linguistically diverse populations.

221 Wilson Street, Thunder Bay, P7B 1M7 (807) 683 8200 www.alphacourt.ca/

Children's Centre Thunder Bay

Hosts The Other 10%: a group support for youth and young adults between the ages of 12 and 25 who are interested in exploring what it means – and does not mean – to be a part of the LGBTQ community. Group meetings are adult-facilitated, but youth-driven and provide a safe space for participants to meet, discuss, and educate one another. Provides information and access to other community activities and resources.

283 Lisgar Street, Thunder Bay, P7B 6G6 (807) 343 5000 www.childrenscentre.ca/en

Eleuate NWO

Provides services and programs to persons living with, affected by, or at risk of HIV/AIDS and Hepatitis C. Services include an HIV clinic, Hepatitis C treatment, case management (e.g., housing, healthcare, financial help, mental health), health navigation programs, and emergency financial assistance.

102–106 Cumberland Street North, Thunder Bay, P7A 4M2 (807) 345 1516 www.elevatenwo.org/

NorWest Community Health Centres

Provides services and supports for individuals who identify as LGBT. Offers primary healthcare, counselling, and support groups (peer support) for individuals, their partners, and family members. Offers sexual health services and screening, medical support during transition for trans clients, access to Telemedicine for long-distance appointments, and a trans peer support group.

525 Simpson Street, Thunder Bay, P7C 3J6 (807) 622 8235 www.norwestchc.org

Ontario Native Women's Association

150 P.O. Box15-684 City Road, Fort William First Nation, P7J1K3 (807) 623 3442 www.onwa.ca/

Sexual Health Clinic, Thunder Bay District Health Unit

Provides various services including STI and HIV testing, emergency contraception, education, and sexual health counselling. Additionally, the clinic disseminates LGBTQ resources and houses the Sexuality and Gender Equity Working Group, which is focused on supporting the LGBT2S community.

Provides programs and services to Indigenous women and their families across Ontario, including the Aboriginal Sexual Assault Worker Program, Indigenous Anti-Human Trafficking, an other community wellness and health outreach

999 Balmoral Street, Thunder Bay, P7B 6E7 (807) 625 5900 www.tbdhu.com/contact

programs.

