





Human Rights and Equity


AODA training

AODA Training is offered through a two-step process on an ongoing basis to the Brock community including employees, faculty, and volunteers. As of July 1, 2016, the Integrated Accessibility Standard Regulation has been made more comprehensive by incorporating the Customer Service Standard Regulation.

Training in both customer service and human rights is a mandatory requirement for the Brock community including employees, volunteers, and faculty.

- [Accessible Service Training](#) 
- [AODA and Human Rights Training](#) 

Training is also delivered to people responsible for upholding the policy and to those who provide goods or services on the University's behalf. If you wish to have a hard copy of the customer service standard training, download a PDF of the [Guidelines for Accessible Service at Brock](#) . Follow this link for a brief presentation about the University's new [Accessibility Policy](#) .

To request in person training, a portable training key, or for more information regarding training, alternate formats or communication supports, please email accessibility@brocku.ca .

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We acknowledge the land on which Brock University was built is the traditional territory of the Haudenosaunee and Anishinaabe peoples, many of whom continue to live and work here today. This territory is covered by the Upper Canada Treaties and is within the land protected by the Dish with One Spoon Wampum agreement. Today this gathering place is home to many First Nations, Metis, and Inuit peoples and acknowledging reminds us that our great standard of living is directly related to the resources and friendship of Indigenous people.