Goodman School of Business

Goodman Group

Brock University



Welcome to Business Breathers

The Ethics of Exploiting Loopholes

Dr. Paul Dunn, CPA, CA Professor, Business Ethics



Coronavirus Pandemic

The economy has come to a halt
Government is responding with financial aid
Normally, legislation takes months
Unfortunately, laws and regulations written quickly often lack precision





Obligation to obey the law

- Minimum level of socially acceptable behaviour
 Two attitudes
- 1. Literal rendering of the wording
- 2. Good-faith interpretation of its intention



Compliance Attitude

Literal interpretation of the law
Easy to determine if action is mentioned
Generates consistent behaviour
Provides a defense in the event the action is challenged



Brock University

Beach Rules



Photo: Google

© 2020 Paul Dunn, all rights reserved





Linguistic ambiguities

- Unintentional errors, omissions, mistakes
- The letter of the law may be inconsistent with its spirit
 May have personal benefit or economic value
 Is exploiting a loophole:
- A smart and effective business tactic?
- Gaming the system?



Brock University

Badminton, anyone?



Photo: Google

© 2020 Paul Dunn, all rights reserved





Codes cannot cover every contingency Some may take silence for assent An omission does not mean it's acceptable How can you defend utilizing a loophole?



Moral Disengagement

The process of justifying to oneself the legitimacy of a decision or action that you know is questionable or unethical



Shift the Onus

Blame the other person

Claim the moral high ground, while accusing the other of the wrongdoing

Herd mentality

- The mob made the decision for me
- Everybody's doing it

No introspection





Deny the negative consequences

- It's not really hurting anyone
 De-humanize the activity
- It's nothing personal. It's just business
 But, business is highly social
- Decisions impact people with names, faces, and families



Financial Advisors

Their job is to detected weakness in the laws that profit corporations

Public accountants required to protect the public interest ahead of the narrow self-interests of their clients

Will they report these loopholes to the government?

Will they encourage their corporate clients to capitalize on these opportunities?



Brock University

Curling

Self-regulating sport



Photo: Shutterstock Image

Personal ownership by admitting mistakes

© 2020 Paul Dunn, all rights reserved



Personal Integrity

Loopholes illustrate the tension between public welfare and personal gain

Are you willing to self-police?

Move from mere obedience to the law to instead adhering to its spirit

Protect public interest by refraining from exploiting loopholes

Goodman School of Business

Goodman Group

Brock University