FOUNDATIONS OF COLLABORATION AND TEAMWORK

Instructor: Dr. Jenn Salfi, Associate Professor

Course Schedule/ Required Readings/ Small Group Activities *Schedule is tentative as some topics may take more and some less time as class interests indicate

Class	Focus	Required Readings	Activities			
Engaging in a Team						
May 7 (1)	The "I" in Teams (Soft Skills); Facilitators & Barriers to Effective Collaboration	CIHC (2010) National Interprofessional Competency Framework: http://www.cihc.ca/files/CIHC_IPCompetencies_Feb1210r.pdf Soft skills: What are soft skills? (WikiJob 2018) https://www.wikijob.co.uk/content/interview-advice/competencies/soft-skills Team Role Theory in Higher Education (Smith & Yates, 2011) https://www.belbin.com/media/1819/tj-article-team-role-theory-in-higher-education.pdf Article #2 - pp.22-27 Article #3 - pp. 54-57	Case 1: Special Olympics Posting (Video Group: Time 1)			
May 9 (2)	Role Clarity & A Common Goal	Some Ways of Looking at Group Development (7 Viewpoints). How to Observe Your Group. Dimock & Kass, (2007). Part One (pp.1-34). Forming, Storming, Norming & Performing. Understanding the stages of team formation. (Tuckman theory - 1965) https://www.mindtools.com/pages/article/newLDR_86.htm <u>TED Talk:</u> How to turn a group of strangers into a team https://www.ted.com/talks/amy_edmondson_how_to_turn_a_group_of_strangers_into_a_team?language=en Belbin's Team Roles (Belbin, M., 2018) <u>https://www.mindtools.com/pages/article/newLDR_83.htm</u> Belbin Team Role Circle. (Belbin, 2016) <u>https://www.belbin.com/media/1490/team-role-circle.pdf</u> Understanding Individuals in Groups. <i>Making Workgroups Effective</i> . Dimock & Kass (2011). Chapter 4 (pp. 63-72)	Belbin Team Role Circle Activity			
May 14 (3)	Team Functioning; Skills & Communication	Group Structure. Making Workgroups Effective. Dimock & Kass (2011). Chapter 3 (pp. 39-61) Emerging Understandings of Effective Groups. Making Workgroups Effective. Dimock & Kass (2011). Chapter 6 (pp.87-130) <u>TED Talk:</u> How to have good conversations <u>https://www.youtube.com/watch?v=H6n3iNh4XL1</u> The Do's and Don'ts of Email Etiquette <u>https://www.entrepreneur.com/amphtml/272780</u> Receiving & Giving Effective Feedback <u>https://uwaterloo.ca/centre-for-teaching-excellence/teaching-resources/teaching-tips/assessing-student-work/grading-and-feedback/receiving-and-giving-effective-feedback</u>	1230-1400 Marisa Brown, Career Curriculum Specialist Team Functioning Activity (Lego Build Summer 202 Athlete's Village)			

Leading a Team							
May 16 (4)	Collabor Leadersh Conflict Resolutio	nip &	Understanding Group Behaviour: Group Leadership. <i>Making Workgroups Effective</i> . Dimock & Kass (2011). Chapter 2 (pp.7-38) When Four Worlds Collide (T. Miller, 2014) <u>https://www.belbin.com/media/1397/when-4-worlds-collide-tj-2014.pdf</u> (pp.22-27) Conflict Management Styles We All Use (Thomas-Kilmann theory, 1974) <u>https://theparticipationcompany.com/2016/06/5-conflict-resolution-strategies/</u> History of the Thomas Kilmann Conflict Mode Instrument (Myers-Briggs, 2017) <u>https://careerassessmentsite.com/tests/thomas-kilmann-tki-tests/about-the-thomas-kilmann-conflict-mode-instrument-tki/</u> Conflict Resolution: Using the "Interest-Based Relational" Approach (Fisher & Ury theory, 1981). <u>https://www.mindtools.com/pages/article/newLDR_81.htm</u>	Matt Milligan BBA, HBSM, MA (AHS) candidate Role Play Activity - Conflict Scenario			
May 21 (5)	Intersectoral Collaboration; Working with other Teams		Reducing Health Inequities: Enablers and Barriers to Inter-sectoral Collaboration (Wellesley Institute, 2011)(pp.3-18). https://www.wellesleyinstitute.com/wp-content/uploads/2012/09/Reducing-Health- Inequities-Enablers-and-Barriers-to-Intersectoral-Collaboration.pdf Collaborate Across Sectors and Levels. (PHAC, 2016). http://cbpp-pcpe.phac-aspc.gc.ca/population-health-approach-organizing-framework/key- element-6-collaborate-sectors-levels/ Health Equity Through Intersectoral Action: An Analysis of 18 Country Case Studies (WHO, 2008). (*Read only Executive Summary - pp.III-V) https://www.who.int/social_determinants/resources/health_equity_isa_2008_en.pdf?ua=1	Dissection of a Collaboration Activity			
May 23 (6)	Evaluating Teams (Evaluation & Research Methods)		How to Observe Group Behavior. How to Observe Your Group. Dimock & Kass, (2007). Part Two (pp. 49-76). Observation Tools. How to Observe Your Group. Dimock & Kass, (2007). (pp. 77-85). Assessment of Interprofessional Team Collaboration Scale (AITCS)(Orchard et al., 2018) https://oce-ovid-com.proxy.library.brocku.ca/article/00005141-201803810-00003/HTML Refinement of the Interprofessional Socialization and Valuing Scale (ISVS-21) and Development of 9-Item Equivalent Versions (King et al., 2016) https://oce-ovid-com.proxy.library.brocku.ca/article/00005141-201603630-00006/HTML	Revisit Case 1: Special Olympics Posting (Video Group: Time 2) *Midterm Evaluation *Plan for CCA			
7. May 28-30 *Community Collaborative Activity Independent Group Work							
-		*Paper	due June 11				
9. June 11-13							
10. June 18-20							
11. June	25	*Presei	ntations; *Final Evaluations				

*Reflection Due: Thursday July 4, 2019