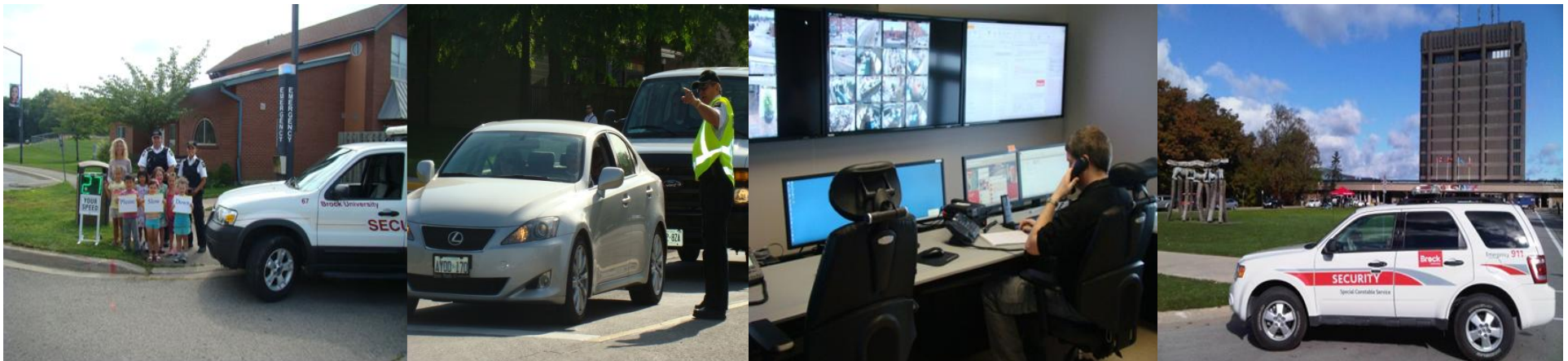


# Brock University

## Campus Security Services & Emergency Preparedness

### Submission to Strategic Plan

### February 2013





## **MISSION STATEMENT:**

Brock University Campus Security Services is a dedicated team of experienced and skilled professionals who provide a safe and welcoming learning environment for Brock by preserving the peace, protecting life and property, preventing crime and promoting community-oriented services.

## **SHARED VISION:**

Providing an environment that creates best in class research students, academic leadership, and community involvement.

## **CAMPUS SECURITY SERVICES VISION STATEMENT:**

Campus Security Services will strive to establish itself as a leader in Security Services which will enhance the quality of life for the Brock Community by utilizing innovative technology, community-oriented crime prevention, and growing strategic University and community partnerships.

We are committed to moving forward and embracing new opportunities through community partnerships, effective leadership and increased individual responsibility. We will, with the cooperation of our students, staff, faculty, and neighbouring communities, deliver Security Services which will recognize the different needs of our diverse University and the value of partnerships and excellent customer service.

Brock University Campus Security Services will be student, staff and faculty-oriented, efficient, respectful of others, and innovative in our program delivery.

**CAMPUS SECURITY SERVICES  
BROCK UNIVERSITY  
STRATEGIC PLAN PRIORITIES TO ACTIONS**

1. Ensure Brock is a preferred place to work and study.
2. Support Brock's undergrad student-centered focus while maintaining excellence in graduate education.
3. Foster excellence in graduate research, scholarship and creativity.
4. Serve the social, cultural and economic well-being of the University, as well as the local, national and global communities.
5. Encourage trans-disciplinary initiatives.
6. Promote Internationalization.
7. Practice Accountability, fiscal responsibility and stewardship.

## 1. Ensure Brock is a preferred place to work and study

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
A. Enhance the reputation of Brock University as a safe and secure campus	A.1 Establish appropriate staffing levels for Campus Security to deliver and expand service to meet growth and demand	A.1 Statistical Analysis <ul style="list-style-type: none"> <li>• Bench marking</li> <li>• Comparison to comparable Universities</li> <li>• Workload analysis</li> </ul>	A.1 2013/2014/2015 (Annually)	A.1 Incremental budget increases
	A.2 Security Services plan development & succession planning projection	A.2 Staff consultation & training	A.2 2013	A.2 Within present budget
	A.3 Crime Prevention	A.3 Number of new programs	A.3 June 2014	A.3 Minimal Impact
	A.4 Emergency Preparedness and Emergency Notification enhancements	A.4 Expansion of Emergency Notification System (Connexall) <ul style="list-style-type: none"> <li>• Training</li> <li>• Traffic flow - 3<sup>rd</sup> entrance</li> </ul>	A.4 2013/2014/2015	A.4 \$25,000 <ul style="list-style-type: none"> <li>• Annual impact (Connexall)</li> <li>• Training as required</li> <li>• 3<sup>rd</sup> entrance costs</li> </ul>

**2. Support Brock's undergraduate student-centered focus while maintaining excellence in graduate education**

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
A. Support new undergraduate students in transition to University with a focus on safety/security	A.1 Develop applications for students to use via mobile devices, social media	A.1 New application usage	A.1 2014	A.1 Minimum impact
B. Support Campus Residence Programs for new students	B.1 Assign Liaison to Residences as a Student Resource	B.1 Office Residence Reports	B.1 2013/2015	B.1 No impact
C. Supporting of creative learning space - working with Learning Commons and Student Services	C.1 Support access to areas of study - 24 Hrs/7 Days/365	C.1 Increase space and coverage	C.1 2014/2015	C.1 In conjunction with staffing plan, implication and CCMC enhancement

### 3. Foster excellence in research, scholarship and creativity

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
<p>A. Support and assist excellence in research by enhancing response, operation of research facilities, and creative learning centres (M.I.W.S.F.P.A.)</p>	<p>A.1 Assist in ensuring safe and secure laboratories with enhanced access and Campus Security Operating Procedures (CSSOPS) to support objective</p> <p>A.2 Support and facilitate the Cairns Family Health and Bioscience Centre building completion and specific security requirements.</p> <p>A.3 Complete planning and the operation of the Security Service for the M.I.W.S.F.P.A. opening</p>	<p>A.1 Completion of all CSSOPS relating to operation and emergency response</p> <p>A.2 Meeting with individual departments to address individual, unique needs</p> <p>A.3 Building open and Security Service operational</p>	<p>A.1 2014</p> <p>A.2 2013/2013</p> <p>A.3 2015 Q-2</p>	<p>A.1 2013/2014 Budget impact - increase of staff</p> <p>A.2 Budget neutral</p> <p>A.3 As required depending on operational hours</p>

**4. Serve the social, cultural and economic well-being of the University, as well as the local, national and global Communities**

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
<p>A. Increase and enhance community partnerships and involvement in initiatives that enhance the University's reputation locally, National, and Internationally.</p>	<p>A.1 Involvement and memberships in support agencies for sharing of programs and information</p>	<p>A.1 Programs and partnerships enhanced</p> <ul style="list-style-type: none"> <li>• O.A.C.U.S.A. (Ontario Association of Colleges &amp; University Security Administrators)</li> <li>• I.A.C.L.E.A. (International Association of Campus Law Enforcement Administrators)</li> <li>• N.R.P.S. (Niagara Regional Police Service)</li> <li>• C.S.I.S. (Canadian Security Intelligence Services)</li> <li>• F.B.I.N.A.A. (Federal Bureau of Investigation National Academy Associates)</li> </ul>	<p>A.1 2013/2014/2015</p>	<p>A.1 As required through training and joint research 2013-2015 incremental increases</p>
	<p>A.2 Enhance existing partnerships and joint resources as required in emergency situations requiring support</p>	<p>A.2 Joint training and information sharing</p>	<p>A.2 2013/2014</p>	<p>A.2 Existing resources and training adjustments</p>

**4. Serve the social, cultural and economic well-being of the University, as well as the local, national and global Communities (Cont'd)**

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
<b>(Cont'd)</b>	<p>A.3 Enhance existing partnerships and training with Region of Niagara</p> <ul style="list-style-type: none"> <li>• Emergency Management</li> <li>• Public Health</li> </ul> <p>A.4 Review and observe emergency response of institutions that house similar CL-3 laboratories</p>	<p>A.3 Increased training and involvement in exercises</p> <p>A.4 Site visits prior to CL-3 laboratory opening</p>	<p>A.3 2014/2015</p> <p>A.4 2013</p>	<p>A.3 Existing resources with additional exercise funds if required</p> <p>A.4 Existing resources</p>



### 5. Encourage trans-disciplinary initiatives

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
N/A	N/A	N/A	N/A	N/A

### 6. Promote internationalization

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
A. Promoting Brock University as a welcoming receptive destination for International Students and Scholars	A.1 Increase involvement and orientation training to the <ul style="list-style-type: none"> <li>• International student population in multiple departments</li> <li>• Graduate &amp; Undergraduate</li> <li>• Incorporating cultural challenges and social differences and enhancing their experience at Brock University</li> </ul>	A.1 Increase training sessions	A.1 2013/2014	A.1 Existing budget allocations

## 7. Practice accountability, fiscal responsibility and stewardship

Strategic Objectives	Strategic Actions	Measures of Success	Timeline	Budget Implications
A. Develop and promote the C.C.M.C. (Central Communications Monitoring Centre) as a multifunctional Control Centre	A.1 Research and develop strategy to amalgamate existing department systems into the Centre to streamline costs.	A.1 Inclusion of services <ul style="list-style-type: none"> <li>• Facilities Management</li> <li>• Residences</li> <li>• I.T.S.</li> </ul>	A.1 2015	A.1 Tied to increase in Communications staffing initiative 2013-2016
B. Research and review opportunities for purchasing, supply and resource sharing both internally and externally	B.1 Review existing and potential partnerships with N.R.P.S. - Fleet and equipment	B.1 Plan developed and approved	B.1 2014	B.1 Vehicle and equipment replacement cost - establish reserve fund
C. Develop inventory and infrastructure for replacement and maintenance of critical systems	C.1 Develop replacement schedule	C.1 Completion in Security Plan Phase III	C.1 2015	C.1 Establish reserve funding