

Brock
University



Campus Security Services Annual Report 2021-22



Brock University acknowledges the land on which we gather is the traditional territory of the Haudenosaunee and Anishinaabe peoples, many of whom continue to live and work here today. This territory is covered by the Upper Canada Treaties and is within the land protected by the Dish with One Spoon Wampum Agreement.

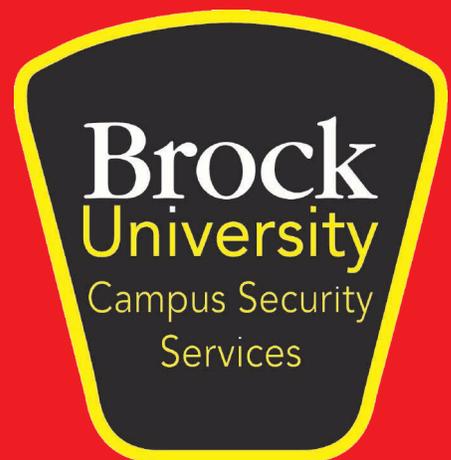
Today this gathering place is home to many First Nations, Metis and Inuit peoples and acknowledging reminds us that our great standard of living is directly related to the resources and friendship of Indigenous people.



Mission Statement

Brock University Campus Security Services takes pride in our dedicated team of experienced professionals who provide a safe and welcoming environment for students, faculty, staff, and visitors. The safety of our Brock community is a priority for us along with promoting community-oriented services to all who live, work, and learn at Brock University.

Campus Security Services stands in solidarity with the Brock University Institutional Strategic Plan to foster a culture of inclusivity, accessibility, reconciliation, and decolonization on our campuses. We look forward to focusing on a path of learning to recognize and integrate diversity, equity, and inclusion into our service as we advance and learn together with our Brock community.



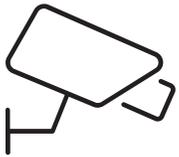


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Message from the Director

Brock University — Campus Security Services (CSS) is a Special Constable Service with the #1 priority being to deliver a safe, inclusive, and welcoming environment to our students, staff, faculty, and visitors across our campuses.

We are proud of our expanding partnerships and ongoing relationships with the Regional Municipality of Niagara, our local area municipalities, and emergency service agencies. Over the last twelve months, we have worked collectively to resolve issues as they arise, both on and off campus.

The COVID-19 pandemic has had a significant impact on the Brock community and members of CSS responded. Over the past two and a half years we have taken actions to promote health and wellness and continuously planned and prepared for a return to expanded on-campus activities.

CSS planned and prepared for the arrival of the Niagara 2022 Canada Summer Games, when Brock would host several competitions and house 5000 competitors in our Athletes Village. We witnessed the daily growth of the new Canada Games Park and Walker Sports and Abilities Centre that provides a venue for many events and remains as a legacy facility in the years to come.

This past year our efforts were also focused upon CSS priorities with increased dialogue and meetings with

sub committees of the President's Advisory Council on Human Rights, Equity and Decolonization. This also included the development of a strategy to increase diversity in our hiring of new Special Constables and our contract security staff, better reflecting the Brock community.

Multiple levels of training were given to members of CSS during this past twelve months which included sessions focused on anti-racism, anti-oppression, intercultural awareness, as well as gender and sexual violence.

As the Province reopened, CSS remained prepared to meet the challenges associated with the return to a full and robust university environment.

“Surgite”

DONNA MOODY

Director,
Campus Security Services



BROCK

A Special Constable Service

The service is considered a hybrid service consisting of 13 full-time Brock members with Special Constable status and 21 contract Security Guards.

This complement of staff covers each of our campuses and satellite locations in St. Catharines and Hamilton. We are open and responding 24 hours a day, 365 days a year. Our Special Constable status is granted by the Ministry of the Solicitor General and governed by a protocol between Brock University and the Regional Municipality of Niagara Police Services Board.

Campus Security Services is also responsible for the oversight of Emergency Management and Preparedness at Brock University. With this, we have

an Emergency Management and Life Safety Manager who oversees this area and manages the Central Communications and Monitoring Centre (CCMC). The CCMC is also staffed with four full-time dispatchers who monitor our campuses. The CCMC responds annually to approximately 7000 calls for service, which includes 200 emergency phones and monitors more than 800 video surveillance cameras that cover the interior and exterior of our campuses and buildings.





Emergency Preparedness at Brock

At Brock University, the Emergency Management Plan is based upon the Ontario Incident Management System (IMS) and serves as an “all hazards” response and management tool, that may be applied proactively or reactively, in wide ranging circumstances.

In accordance with this plan, the response to any major incident can be guided and/or supported through the activation of an Emergency Operations Centre (EOC). When required, an EOC will be staffed to ensure that the core functions of Coordination and Command, Operations, Planning, Logistics as well as Finance and Administration are fulfilled.

A positive feature of the Emergency Management Plan (much like the IMS model) is that it is scalable in nature, in that only those functions required of the incident need to be activated. An incident with limited impact may/could result in what is referred to as a partial activation, where a much smaller group may be called to fulfill select functional roles within an EOC. In contrast, a major incident may lead to a full activation where all roles are staffed. Further, should it be required, subject matter experts and/or representation from other areas of the University impacted by the event may form part of an expanded EOC.

A major element in/or component of any emergency plan relates to exercises, designed not only to test but to familiarize staff with their roles and expectations should an emergency occur. In June 2022, a large-scale tabletop exercise served to validate plans and procedures in relation to a simulated emergency – a chlorine gas exposure at the Eleanor Misener Aquatic Centre located within the Walker Complex at Brock University. As the simulated emergency was set to occur while Brock was hosting the Niagara 2022

Canada Summer Games, this also tested an ability to effectively communicate and work with additional stakeholders, including representatives from the Games who participated in the EOC. Our thanks are extended to Niagara Region Emergency Management, St. Catharines Fire, Niagara EMS and the Niagara Regional Police Service for their support and participation in this exercise.



In the event of an emergency, the University may use a mass notification system to push messaging to the University community as a whole or to select groups or locations as appropriate. Messaging may be sent to smart phones via the Brock Safety app, SMS text and/or email. Further, messaging may be delivered through office telephone extensions/voice-mail, displayed on digital message boards located throughout campus, and/or broadcast on all registered Brock University computer display screens (including those assigned to lecture halls and study areas). Everyone in the Brock community is encouraged to support emergency preparedness efforts and download the Brock Safety app.

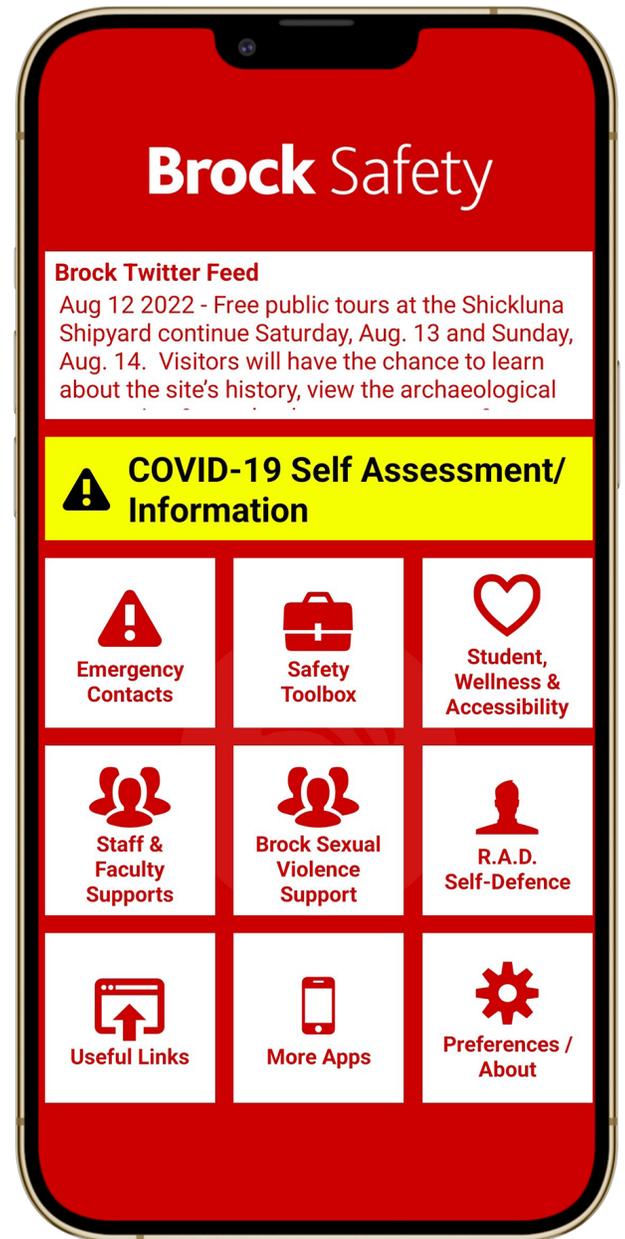
Campus Security Communications

Campus Security Services (CSS) Brock Safety app is a robust safety communication and information tool that has become a vital resource to the Brock community and beyond.

One of the easiest ways to connect with Campus Security, 24 hours a day, 7 days a week is via the Brock Safety app where you can connect directly to a dispatcher in our Central Monitoring Communications Centre. This user-friendly app contains quick links to Student Wellness & Accessibility, Crisis Information & Counseling, Report-a-Crime online, and information on lost and found property.

The Brock Safety app notification dashboard is used by our Central Communications Centre (CCMC) dispatchers. It unifies available notification technologies at the University to broadcast synchronized messaging campus-wide and online. Dispatchers can launch a variety of alerts using the app ranging from important day to day communications to critical situations within seconds to all Brock desk phones, Brock emails, social media, Brock desktop computers and laptop screens, digital clocks/speakers, networked TV's, announcement via the PA system, subscribed SMS text messaging and app push notifications.

CSS has a combined total of over 30,127 Brock Safety app subscribers and followers on Twitter and Facebook. Throughout the year, CSS will post on social media educational and crime prevention content. During the COVID-19 pandemic, the Brock Safety app was enhanced to include the University's daily screening tool for Brock students, faculty, staff to complete prior to attending campus to slow the spread of the virus keeping the community safe and healthy.



The Brock Safety app is available on IOS or Android operating systems and is completely free to download in your app store. If you haven't already, follow us on Twitter "@BrockSecurity", like our Facebook page "BrockSpecialConstableService" and download the Brock Safety app today!

Marilyn I. Walker School of Fine and Performing Arts



CSS has been in operation at the Marilyn I. Walker School of Fine and Performing Arts since May 2015.

This school is in the heart of downtown St. Catharines next to the First Ontario Performing Arts Centre and the Meridian Centre. Campus Security has a 24-hour presence on-site and often interacts with our community partners and businesses that service the area. This past year they continued to operate and screen to provide entry during the protocols of COVID-19 restrictions.

Brock University's Rodman Hall Art Gallery was located a short distance from the MWS campus and the security for the Gallery and its collection was maintained by MWS security team. In the summer of

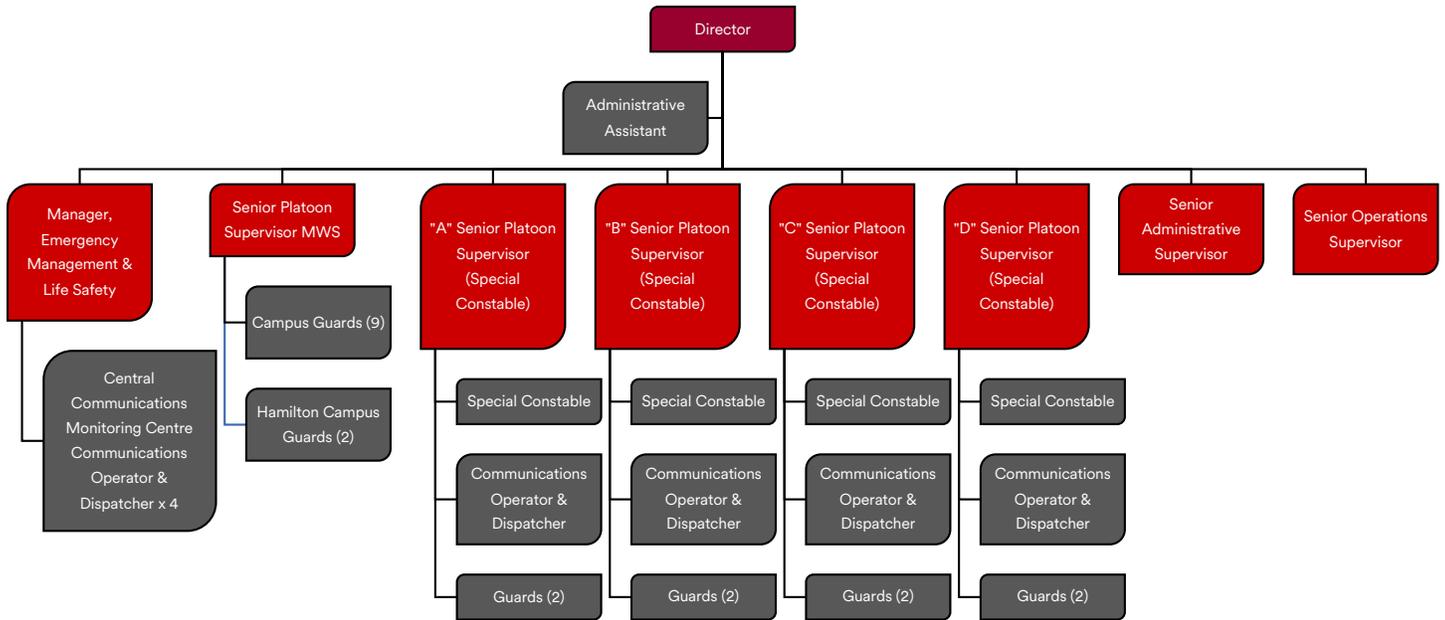
2021, this historic property was sold and is currently under construction and development by its new owners.

The CSS team have worked closely with our local community partners regarding homelessness, mental health, and addiction. The pandemic severely affected this community, and our team approached the situation with compassion and understanding. Several connections are in place for referral to Positive Living and other outreach services. Most importantly, we look forward to the return of our students to the Marilyn I. Walker School of Fine and Performing Arts.



CSS Organizational Chart

Campus Security Services and Emergency Management reports to the office of the Vice-President, Administration and operates on a community-oriented, platoon-based system. Each platoon is managed by a Senior Platoon Supervisor who is assisted by a Special Constable as well as contracted Security Guards from GardaWorld.



Reporting Requirements

Under the Police Services Act, Campus Security Services is accountable to the Regional Municipality of Niagara Police Services Board for all actions taken in relation to the exercise of the powers granted to the University Special Constables.

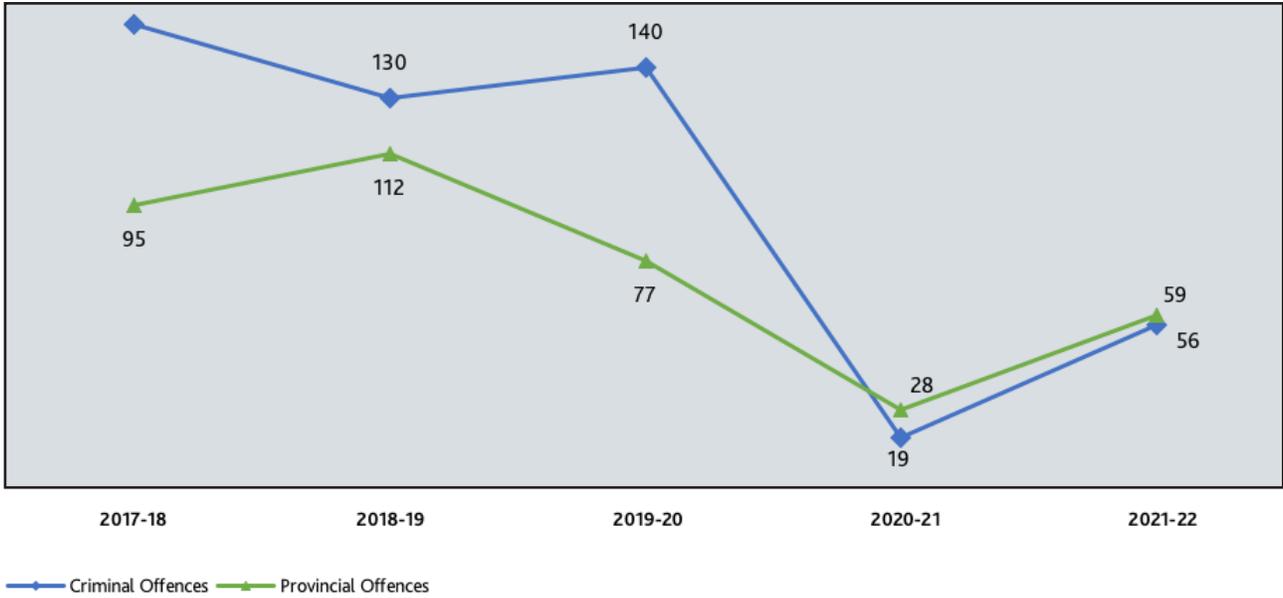
As a requirement of that accountability, the agreement between the University and the Board sets out that the University will provide an Annual Report with statistical information including amongst other requirements, enforcement activity.

Service calls do not always require an incident report, the total calls for service for the 2021/22 academic year was 4787 an increase from 3358 in 2020/21. Below is a breakdown of the reports created in 2021/22 for various offences.

Reporting Requirements	2020/21	2021/22
Contravention of University Policy		
Contravention of University Policy	45	72
Criminal Offences		
Assaults (Common, Bodily Harm)	1	5
Bomb Threat	0	0
Breaking and Entering	0	3
Criminal Harassment	0	1
Fail to Stop at an Accident	0	0
Forgery	0	3
Fraud/Attempted	1	5
Harassment by Telephone	0	0
Hate Propaganda	0	1
Impaired Operation of a Vehicle	1	0
Mailing Obscene Matter	1	3
Mischief (over \$5000/under \$5000, University Property/Other)	3	5
Other Criminal Code	0	1
Possession of a Control Substance	0	0
Possession of a Prohibited Weapon	0	0
Possession of Stolen Goods	1	0
Public Mischief	0	0
Robbery/Attempt	0	0
Sexual Assault/Harassment	1	3
Sexual Offences	1	0
Theft/Attempted	5	21
Uttering Counterfeit Currency	0	0
Uttering a Forged Document	1	6
Uttering Threats	1	2

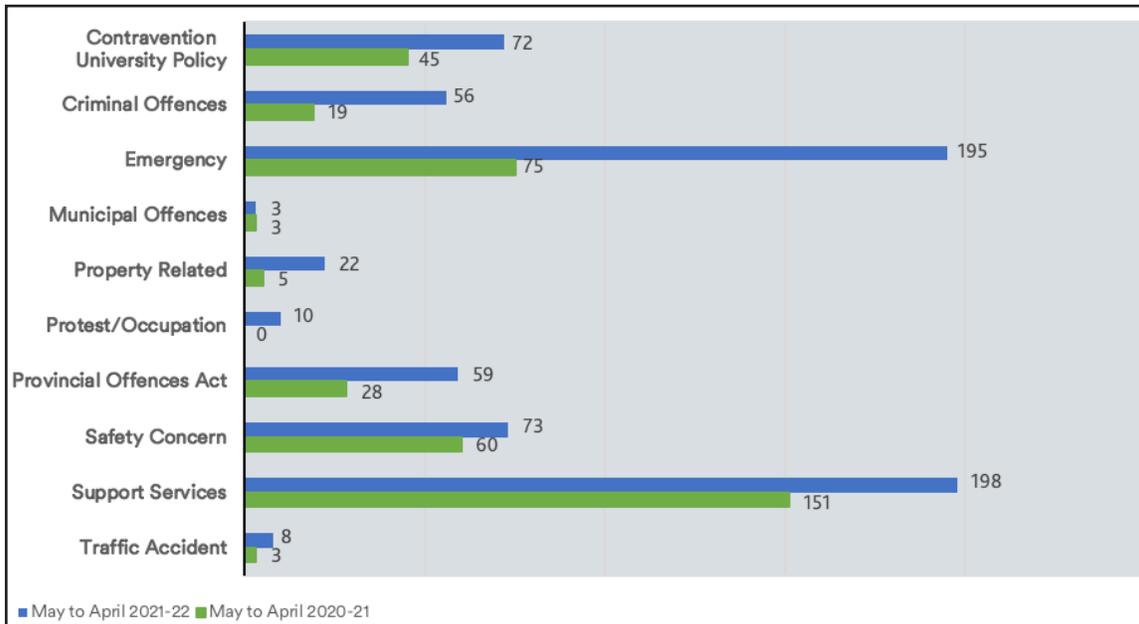
Reporting Requirements	2020/21	2021/22
Emergency		
Buildings (Elevator Entrapments, Fire Panels, Floods)	4	15
Fire Alarms	37	65
Medical Calls	22	114
Municipal Offences		
Mark or Apply Graffiti	1	0
Public Nuisance By-law	1	0
Property		
Property Damage	5	20
Recovered Stolen Property	0	2
Property claimed from property room	10	238
Property turned in to property room	106	738
Protests/Occupation		
Occupation/Demonstrations	0	10
Provincial Offences		
Cannabis Act	1	0
Highway Traffic Act	1	1
Liquor License & Control Act	0	19
Mental Health Act	5	6
Safe Streets Act	0	0
Trespass to Property Act	21	33
Safety Concern		
Missing Person	2	0
Personal Safety Concerns	9	19
Safety Hazard	12	5
Suspicious Person or Vehicle	26	23
Support Services		
Assistance	151	197
Escorts (Person/Currency)	0	1
Vehicle Boosts	0	0
Alarms (Intrusion, Panic Button, Motions, Equipment Theft, Other)		
Traffic Collision		
Traffic Collision Parking lot	1	6
Traffic Collision Roadway	2	2

Criminal and provincial offences yearly comparison (May-April 2017-18 to 2021-22)



	2017/18	2018/19	2019/20	2020/21	2021/22
Criminal Offences	154	130	140	19	56
Provincial Offences	95	112	77	28	59

Incident report comparison (May to April 2020-21 vs. 2021-22)





Big Move Cancer Ride 2021

As the COVID-19 pandemic stretched into 2021 many businesses, organizations and charities were adapting to ever changing safety measures and restrictions so they could begin to recover. However, cancer never took a break, the need for cancer treatment and care was never more apparent as the pandemic continued.

Once again, the Big Move Cancer Ride went virtual in 2021. Members of the Brock University team donned their Brock University cycling attire, clipped their shoes to the cycling pedals and again pulled together riding in smaller groups, raising much needed funding for the Walker Family Cancer Clinic. The team included many returning members from previous years, who relished in the fact we could ride together as a group. Members rode on their own and in smaller groups, one group rode a 50 km route along the Welland canal pathway from Lock 1 to Welland and back.

The team looks forward to September 11, 2022, when the Big Move Cancer Ride will ride again.



Campus Security Services Team 2021-22

Director	Donna Moody
Emergency Management and Life Safety Manager	George Bench
Senior Operations Supervisor	Karl Thorp
Senior Administrative Supervisor	Catharine Pelletier
Administrative Assistant	Rebecca Rose
Platoon (A)	
Supervisor:	Sam Dobbie
Special Constable:	Darren Peacock
Dispatcher:	Alyssa Minicucci
Guards:	Jordan Sider Deven Welsh
Platoon (B)	
Supervisor:	Michael Pataran
Special Constable:	Adam Saint-Ivany
Dispatcher:	Ian D'Amico
Guards:	Sean Fortune Parvinder Lally
Platoon (C)	
Supervisor:	Todd Stevenson
Special Constable:	Daniel Lokole
Dispatcher:	Jordan Geerdink
Guards:	Rebecca Stawnisky Noah Ukrainetz
Platoon (D)	
Supervisor:	Terry Thomson
Special Constable:	Troy Medalla
Dispatcher:	Paige Rogers
Guards:	Ryan Wach John Myers
Guards (Part-Time)	Laney Hessels
Hamilton Campus Guards	Randy Rajball Rares Cristea
Marilyn I. Walker School of Fine & Performing Arts (MWS)	
Supervisor:	Rick Tollar
Guards:	James Climenhage Lovepreet Cheema Thomas Coles Colin Howe Kaylee McQuaid Dustin Platakis Jakob Richardson



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