

CAMPUS SECURITY SERVICES

Brock
University

ANNUAL REPORT 2018



MISSION STATEMENT

Brock University Campus Security Services (CSS) is a dedicated team of experienced and skilled professionals who provide a safe and welcoming learning environment for Brock by preserving the peace, protecting life and property, preventing crime and promoting community-oriented services.





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MESSAGE FROM THE DIRECTOR OF CAMPUS SECURITY SERVICES



Brock University Campus Security Services (CSS) is committed to providing safe and secure campuses for our students, staff, faculty, and visitors that are part of our Brock community.

The release of the University's Institutional Strategic Plan in 2018 was an important framework for the University moving forward and an important document for CSS to ensure our goals and objectives align with the plan. Our focus has always been to provide an environment where students, staff, faculty and visitors can study, work, and learn in a supportive and safe environment. In 2017, recommendations from the Presidents Human Rights Task Force report emphasized the importance of an inclusive community for staff, faculty and the broader community. In alignment with the report, all CSS officers received Diversity and Inclusion training in 2018. We recognize the significance of these recommendations and the significance of our service to the community.

The criminal offence rate declined slightly again in 2018 by approximately 8% over 2017. This remains as a specific goal that we are reducing the number of criminal offences that take place on campuses and

allows us to review any specific vulnerable areas that increase year to year. In 2018, our members responded to 6557 calls for service.

In 2018, CSS led the committee in developing a new cannabis strategy in preparation for the legalization of cannabis and the provincial regulations that followed. In conjunction with several University departments, the strategy rolled out in the summer of 2018 and has focused on Harm Minimization and Education. The strategy was multi-faceted, flexible and responsive and focused on the entire Brock community. The committee will continue its work as the second phase of the legislation which comes into force in 2019 and will include new cannabis products entering the market.



Continuing our efforts to be proactive and to manage risks to the University community, CSS conducted a review of the Opioid Crisis with a focus of the effects to the Niagara communities. Training was conducted with the assistance of the Niagara Regional Public Health Unit and officers were equipped with the anti-opioid drug, Naloxone, which can be easily administered in cases of suspected opioid drug overdoses. Over the past year, there were no incidents identified on campus that caused administering of the antidote. However, closely reviewing emerging trends is an important function for our security service.

The Brock community extends beyond our campuses borders where students live in neighbourhood areas in our adjoining communities. In concert with Niagara Regional Police, CSS provides additional support with the implementation of an Off-Campus Patrol (OCP) program during overnight hours on weekends and holidays.

Our Supervisors are able to patrol neighbourhoods in an effort to identify any potential risks developing and have been an early reporting system to police prior to the escalation of unwanted activity. The program increases visibility of Brock Campus Security and assists police officers attending calls for service,

which involves our off-campus student population. The full program initiated in 2018 has significantly reduced complaints from these neighbourhoods.

We finished the year 2018 preparing for the visit of the Prime Minister to our main campus. This provided CSS the opportunity to engage with several agencies in preparation of a highly visible event involving many members of the Niagara community. These types of challenges and events clearly present opportunities for CSS to learn and enhance our capabilities for the future.

Each challenge is an opportunity for our continuous improvement and success.

"SURGITE"

Donna Moody

Donna Moody,
Director

ABOUT BROCK UNIVERSITY

Brock University is one of Canada's top post-secondary institutions. Located in the historic Niagara region, Brock offers all the benefits of a young and modern University in a safe, community-minded city with beautiful, natural surroundings.

With more than 19,000 students in seven diverse Faculties, Brock University offers an academic experience that's second to none. Our degree programs are designed with your future in mind. We focus on your career with co-op and service learning options that provide maximum exposure to your chosen field of study. We are small enough to be intimate, big enough to be world class.

Brock University is more than just a school – it's a community. There is a variety of clubs, intramural athletic options, and extracurricular activities to stimulate any interest. Beyond your own participation, cheer on the Brock Badgers in a wide variety of sports.

Brock graduates number over 100,000+ our alumni are active in business, entertainment, sports and academics.

600 Faculty members – including twelve 3M teaching fellowship award winners and 8 Canada research chairs.

Residence is more than just a place to live; it is your home away from home. We accommodate almost 2,500 students in seven residence complexes. We offer four styles of residence living: traditional, semi-suite, suite and townhouse style.

Brock Research has a heart for community and a head for innovation. Our passion drives us to discover, disseminate and apply new knowledge. Improving quality of life through leading-edge research and scholarship is what we're all about. We are heavily invested in the economic, social and cultural health of our community and beyond. Scores of partnerships between the community and the faculties within the University make research a two-way process: we learn from one another as we discover and innovate together.

Come up to Brock University and be a part of this experience!

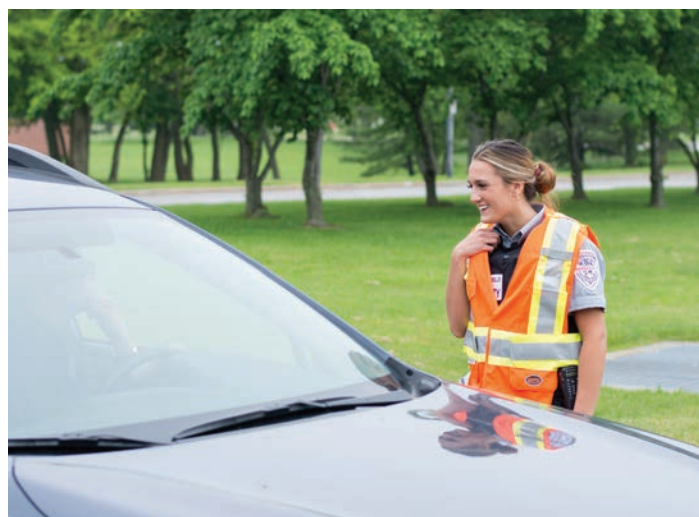




The service is considered a hybrid service consisting of 13 full-time Brock members with Special Constable status and 21 contract Security Guards. A full-time Administrative Assistant also supports us. This compliment of staff covers both St. Catharines and Hamilton campuses along with the Marilyn I. Walker School of Fine and Performing Arts in downtown St. Catharines. We are open and responding 24 hours a day, 365 days a year. Our Central Communications and Monitoring Centre is also staffed with four full-time dispatchers who monitor and record all our campuses, answer all calls and emergency phones, and dispatch our officers. The Centre and our staff respond to approximately 7000 calls for service annually.

Our Special Constable status is granted by the Ministry of Community Safety and Correctional Services and governed by a protocol between Brock University and the Regional Municipality of Niagara Police Services Board. The agreement specifies policies and procedures guiding the Brock Campus Security Service, including authorities and jurisdiction. This partnership is invaluable to Brock Security and the Brock Community.

Campus Security Services is also responsible for oversight of Emergency Management and Preparedness at Brock University. Because of this, we have an Emergency Preparedness and Life Safety Manager who oversees this area and manages the Central Communications and Monitoring Centre. The Centre monitors over 725 video surveillance cameras and 195 emergency phones that cover the interior and exterior of our campuses and buildings.





Brock's Emergency Management Plan (EMP) establishes an organizational structure and an operational framework for managing emergency response and recovery on campus.

The 2018 annual training exercise was a functional tabletop and communications exercise done in collaboration with Student Wellness & Accessibility Centre (SWAC) and the Niagara Regional Police (Emergency Task Unit) who simultaneously conducted a live Immediate Rapid Deployment (IRD) response on the 4th floor of the Schmon Tower based on the same simulated event.

This was an "Active Attacker" emergency and remained consistent with the University's "Get Out, Hide, Fight" training protocol. For this scenario, an individual, whom is receiving counselling services and prone to violent outbursts during sessions attacks Campus Security and other employees and was believed to have been barricaded inside the SWAC offices on the 4th floor of the Schmon Tower.

The reason the SWAC offices was chosen as the epicentre for this exercise is in large part due to the risks associated with the services provided by the SWAC team. In the months following the exercise, CSS worked with SWAC to upgrade the closed circuit television (CCTV) camera technology and, where possible, assisted in improving the environment for counsellors and increasing safety measures for all students and staff.



Personal and professional development is critical in maintaining the high quality of service that the Brock Community has come to expect of Campus Security Services. The following table details the training taken by members of CSS in 2018.

COURSE	DELIVERED BY	DURATION	HOW MANY
Health and Safety Training	Brock University-Focus on Learning	2018	All Staff
OPTVA Training Videos	OPTVA	2018	All Staff
Use of Force (Annual Requalification)	Niagara Regional Police Services	January 2018	1 Director 1 Emergency Manager 7 Supervisors 4 Special Constables
Diversity & Cultural Sensitivity	LES Consulting	January 17 & 29, 2018	All Staff
Building A Disaster-Resilient Niagara	Niagara Region	January 26, 2018	1 Emergency Manager
Foundations in Leadership Silver Level	Leadership Programs-SLIC	March 3 & 10, 2018	1 Administrative Assistant
Emergency Warden Training 2018	Health and Safety	April 3, 2018	1 Administrative Assistant
Foundations in Leadership Gold Level	Leadership Programs-SLIC	April 7-8, 2018	1 Administrative Assistant
Terrorism: A New Dimension in Front Line Policing	Canadian Police Knowledge Network (CPKN)	May 10, 2018	1 Supervisor
Fighting Fraud on the Front Lines	CPKN	May 15, 2018	1 Supervisor
OACUSA Spring Conference "Ideas Worth Sharing"	OACUSA	May 15-18, 2018	3 Supervisors
Intersect 2018 - Integrated Risk Management Conference	Resolver	May 20-23, 2018	1 Emergency Manager
Federal Offenders: Staying a Step Ahead	CPKN	June 10, 2018	1 Supervisor
Threat Assessment in Higher Education Conference	Protect International	June 20, 2018	2 Supervisors
Workday HR – Manager Role in Approving Time & Absence for Employees	Focus on Learning	July 2018	1 Director 1 Emergency Manager 1 Administrative Assistant
Cannabis Legislation	CPKN	October 2018	7 Supervisors 4 Special Constables
Anti-Terrorism Active Shooter Conference	NRP/OPP	November 28-29, 2018	1 Director 1 Emergency Manager

MARILYN I. WALKER SCHOOL OF FINE AND PERFORMING ARTS



Campus Security Services (CSS) has been in operation at the Marilyn I. Walker School of Fine and Performing Arts (MWS) since May 2015.

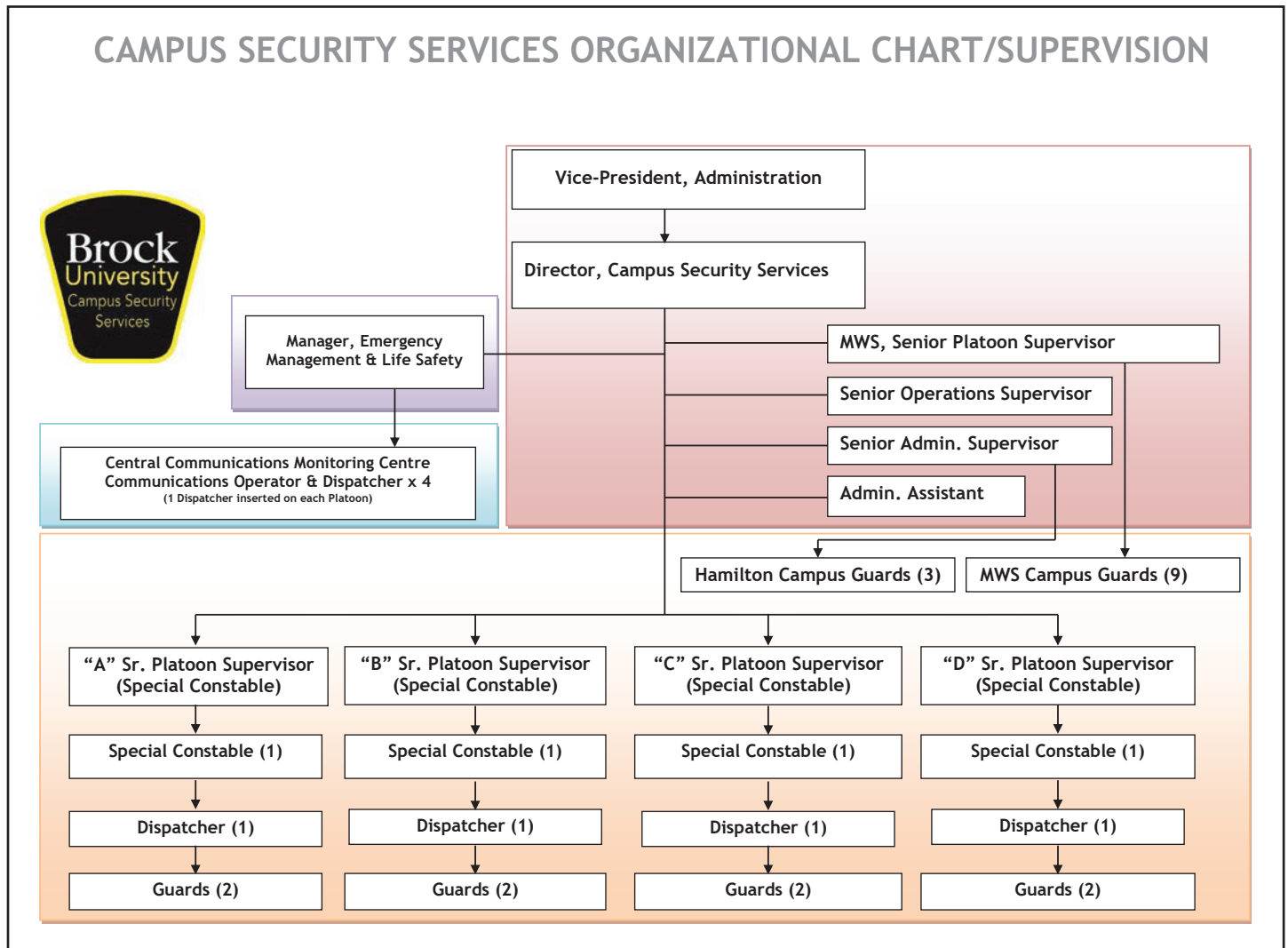
Our team is a 24/7 operation with eight security guards and a full time Brock University supervisor. We investigate and respond to all incidents and emergencies with the support of security staff and supervisors at the main campus. We regularly patrol the interior and exterior of our campus, including our satellite property (Rodman Hall). Our CCTV cameras at Marilyn I. Walker School, which in addition are, monitored 24/7 by our Central Communications Monitoring Centre (CCMC) at the main campus and the MWS security staff when they are in the MWS security office.

The city of St. Catharines and its downtown community pose its own unique challenges. To meet those challenges, we integrated our services to serve the downtown community. Partnerships were developed with our neighbouring properties and several crime prevention initiatives and strategies were launched to safeguard our students and staff on and off campus. We continue to be proactive within the downtown community by reporting incidents and sharing information with the Niagara Regional Police Service and working with business and property owners surrounding the Marilyn I. Walker School.



CAMPUS SECURITY ORGANIZATIONAL CHART

Campus Security Services and Emergency Management reports to the office of the Vice-President, Administration and operates on a community-oriented, platoon-based system. Each platoon is managed by a Senior Platoon Supervisor who is assisted by a Special Constable as well as contracted Security Guards from Garda World.



REPORTING REQUIREMENTS

Campus Security Services is accountable to the Regional Municipality of Niagara Police Services Board for all actions taken in relation to the exercise of the powers granted to the University Special Constables under the Police Services Act of Ontario.

As a requirement of that accountability, the agreement between the University and the Board sets out that the University will provide an Annual Report with statistical and evaluative information including, amongst other requirements, enforcement activity.

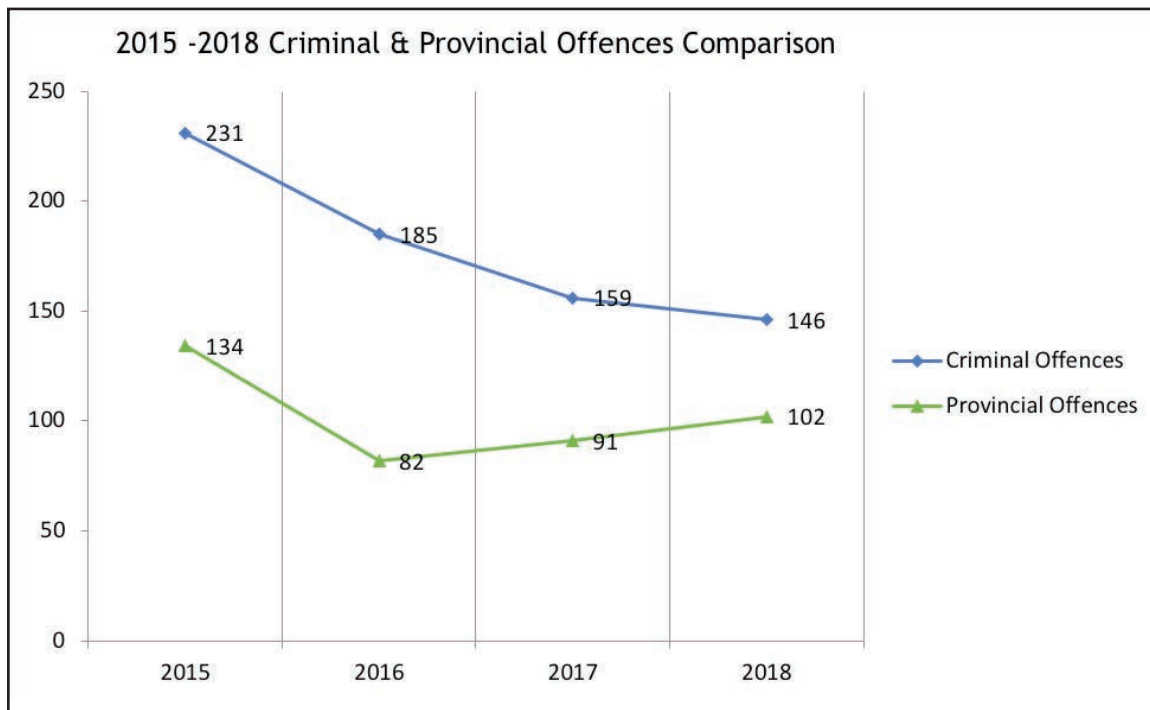
Service calls do not always require an incident report, the total calls for service for the 2018 calendar year was 6563, down from 8143 in 2017. Below is a breakdown of the reports created in 2018 for various offences.

Brock University Campus Security Services provides our Annual Statistics Report in the following categories:

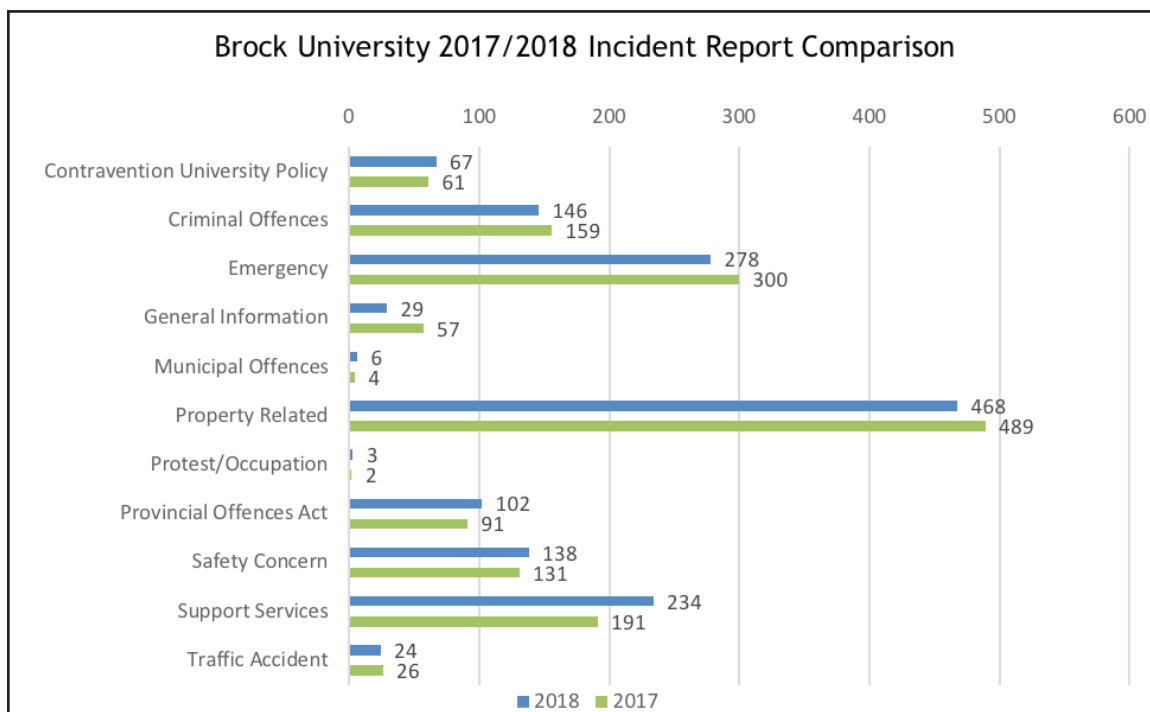
REPORTING REQUIREMENTS	2017	2018
CONTRAVENTION OF UNIVERSITY POLICY		
Contravention of University Policy	57	67
CRIMINAL OFFENCES		
Assaults (Common, Bodily Harm)	11	16
Breaking and Entering	3	0
Criminal Harassment	1	3
Disorderly Conduct (Noise Disturbances, Indecent Acts)	3	0
Extortion by Libel	1	0
Fail to Stop at an Accident	0	1
Forgery	2	0
Fraud	5	13
Harassment by Telephone	1	0
Hate Propaganda	0	2
Impaired Operation of a Vehicle	0	0
Intimidation	0	0
Mischief (over \$5000/under \$5000, University Property/Other)	13	10
Other Criminal Codes	0	0
Possession of a Controlled Substance	54	42
Possession of Stolen Goods	1	0
Robbery	0	1
Sexual Assault/Harassment	14	8
Sexual Offences	2	1
Theft	47	45
Uttering Counterfeit Currency	0	1
Uttering Threats	1	3
EMERGENCY		
Buildings (Elevator Entrapments, Fire Panels, Floods)	9	11
Fire Alarms	86	94
Medical Calls	201	165
GENERAL INFORMATION		
General Information – relay of information does not require action	70	29

REPORTING REQUIREMENTS CONT'D...	2017	2018
MUNICIPAL OFFENCES		
Public Nuisance By-law	4	6
PROPERTY		
General	5	2
Property Damage	39	28
Recovered Stolen Property	1	1
Property claimed from property room	1089	1093
Property turned in to property room	3754	3067
PROTESTS/OCCUPATION		
Occupation/Demonstrations	2	3
PROVINCIAL OFFENCES		
Cannabis Act	0	7
Highway Traffic Act	4	3
Liquor Licence Act	41	31
Mental Health Act	9	11
Safe Streets Act	1	0
Trespass to Property Act	36	50
SAFETY CONCERN		
General	4	3
Missing Person	1	1
Personal Safety Concerns	36	26
Safety Hazard	9	11
Suspicious Person or Vehicle	46	53
SUPPORT SERVICES		
Assistance	179	234
Escorts (Person/Currency)	711	617
Vehicle Boosts	97	101
Alarms (Intrusion, Panic Button, Motions, Equipment Theft, Other)	1308	1109
TRAFFIC ACCIDENT		
General	0	0
Traffic Accident Parking lot	20	15
Traffic Accident Roadway	6	9

REPORTING REQUIREMENTS CONT'D



	2015	2016	2017	2018
Criminal Offences	231	185	159	146
Provincial Offences	134	82	91	102



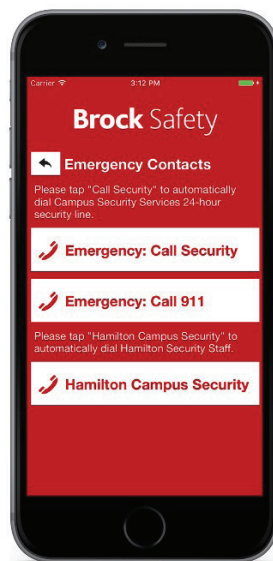
Criminal Offence Rate – 8% decrease over 2017
 Provincial Offence Rate – 12% increase over 2017



The power of Social Media has shaped the way we all communicate, learn and conduct business. As such, Campus Security Services leverages this power by providing educational and crime prevention content, disseminating emergency communications, and by also using various Social Media tools as an investigative tool. Campus Security regularly uses Twitter, Facebook and the Brock Safety App to reach a combined total of over 10, 000+ subscribers and followers to provide the most recent, important and educational safety information. The Brock Safety App is free and available on BlackBerry, Android and IOS platforms. The Brock Safety App remains one of the easiest ways to connect with Security, 24 hours a day, 7 days a week. With the touch of just a few buttons; students, staff, faculty

and visitors can speak directly with a dispatcher in our Central Communications and Monitoring Centre. Emergency Push notifications and Campus Alerts are also sent via the Brock Safety App to increase Brock University's information sharing reach. For your convenience, links to Student Wellness & Accessibility, Counseling, Report-A-Crime-Online and information regarding "R.A.D. Women's Self Defense" course can also be found on the App.

If you haven't already, follow us on Twitter, @BrockSecurity, like our Facebook page, "BrockSpecialConstableService" and download the Brock Safety App today!



RAD SELF-DEFENSE



In March 2015, The Ontario Government released the report, "It's never Okay": An Action plan to stop sexual violence and harassment with attention being drawn to the post-secondary environments. Campus Security Staff took the opportunity to qualify two of their members along with a Residence Life and Recreation Services staff members to instruct a self-defense course, which teaches basic skills for students and staff building self-confidence, and demonstrating actions they could take if their safety was ever compromised.

Since that time, Brock Campus Security Services has empowered hundreds of members of the Brock Community in the RAD self-defense system. The RAD system enhances the participants existing self-defense knowledge that enables confidence in the ability to defend themselves, through education, a dependency on self, decision-making responsibility and a self-realization of their own physical and verbal power.

This self-defense course is currently taught in universities, colleges and police services throughout North America. Participants in the program spend several hours with the group and time slots can accommodate both students and staff. The best part is its offered free to the Brock Community.

For more information about Brock's RAD training, the next available course or to set up your own group/department specific courses just email rad@brocku.ca.

Come spend some time on yourself!

Brock University's Annual Wellness Day 'Try-A-Tri' triathlon took place on June 14, 2018.

On a nice sunny day in June, Brock University staff participated in an Annual Wellness day activity, choosing to test their fitness level by experiencing an event that stresses all muscle groups in a single event. Participants swam 100 metres or 400 metres in the Eleanor Misener Aquatic Centre Olympic size pool; transitioned to their mountain or road bike and cycled 12km around Brock University's roads before finishing with a 3km run.

Trophies were handed out to the winners:

Top Male: 100m swim/12km cycle/3km run:
Josh Sekel, Enterprise Solutions.

Top Female: 100m swim/12km cycle/3km run: Karen Dancy, International Market Development.

Top Male: 400m swim/12km cycle/3km run:
Dan Portanova, Brock International Services

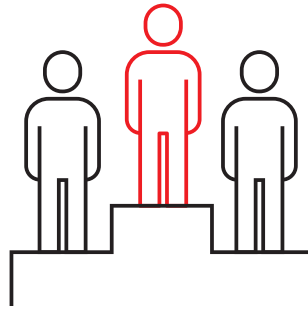
Top Female: 400m swim/12km cycle/3km run:
Elna Mayberry, Registrar's Office.



On Sunday, September 9, 2018, Brock Campus Security Senior Platoon Supervisor and Team Captain Karl Thorp, along with other 19 other members of Brock University rode in their 10th Big Move Cancer Ride.

Sporting new Brock Badger cycling jerseys, participants cycled either 50 or 100 kilometres around the Niagara Region raising money for the Walker Family Cancer Centre in St Catharines, Ontario. The team made it on the podium ranking third in team fundraising with a record high of \$22,930.01 dollars raised. The team looks to make a bigger impact in the 2019 Big Move Cancer ride.



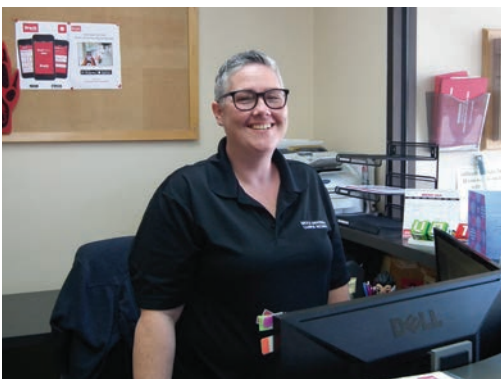


Sarah Andrews was one of the original security staff that helped in opening the Marilyn Walker School of Fine & Performing Arts, and quickly established herself as an invaluable member of the department. She was then successful in attaining the role at the main campus of Communications Operator and Dispatcher with Campus Security Services and served as that point of first contact for many of the Brock community.

Sarah is a graduate of Brock University with a Bachelor of Arts degree and has now taken on a new position with the Niagara Regional Police as a 911 operator.

Catharine Pelletier, Senior Platoon Supervisor with Campus Security Services, graduated with a Bachelor of Arts in Psychology. She was the recipient of the Cara Chefurka Memorial Book Prize, which is awarded to the student with the highest graduating average in Psychology at Spring Convocation.

Catharine's story started at Brock Campus Security in 2004 when she was hired as a contract security guard with the Commissionaires. In 2005, she was one of the first four (4) special constables hired as a Brock employee as the security service transitioned to a fully hybrid security service. Catharine continued to grow professionally and personally, learning Mandarin to better interact with international students.



Campus Security has a new face, when you enter our office Rebecca Rose is here to help you with your questions, concerns and lost property needs. She began at Brock University in 2013 in Finance, working with students to provide information regarding their student accounts. Moving to Facilities Management, she worked on payroll and assisted with the work requests across the University. Her financial background, customer service and diploma in Law and Security Administration has made her a great fit for the administrative role within Campus Security. Welcome, Rebecca!

Director	Donna Moody
Emergency Management and Life Safety Manager	Rick Fraser
Senior Operations Supervisor	Karl Thorp
Senior Administrative Supervisor	Catharine Pelletier
Administrative Assistants	Rebecca Rose Gail Elliott
Platoon (A) Supervisor: Special Constable: Dispatcher: Guards:	Sam Dobbie Shayne Stevenson Paige Rogers Tatjana Lavoie Deven Welsh
Platoon (B) Supervisor: Special Constable: Dispatcher: Guards:	Michael Pataran Nathan Finlay Jordan Geerdink Robert Drolet Sarah Marshall
Platoon (C) Supervisor: Special Constable: Dispatcher: Guards:	Todd Stevenson Chad Howard Sarah Andrews Andrew Phelps Mack Peacock
Platoon (D) Supervisor: Special Constable: Dispatcher: Guards:	Terry Thomson Darren Peacock Alyssa Minicucci Ian D'Amico Adam Saint-Ivany
Guards (Part-Time)	Janice Warner Trista Andrews
Hamilton Campus Guards	Chase Gourley Ishan Chauhan Jayda Childs
Marilyn I. Walker School of Fine & Performing Arts (MWS) Supervisor: Guards:	Rick Tollar James Climenhage Mike Gamble Matthew Helmkey Daniel Horton Maxwell Lambert-Milo Jordan Peterson Rebecca Stawinsky

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