



HENRY'S™

Professional
Services.

ALUMNI PROGRAM

Thank you for your interest in becoming a partner with Henry's Professional Services! We want to provide the best customer experience we can for your alumni, including having access to exclusive discounts for all of our brands and products.

Please review some of the common questions below that provide details about how the program works:

Q

Is this program available online or through one of Henry's retail stores too?

A

The online and retail stores are not included in this program at the moment. Due to the complexity of the products and process, this will be implemented in Phase 2 of the program (TBD).

Q

What are the discounts I can receive?

A

Henry's has roughly 18,000 products in our system that may be updated weekly and monthly. In order to make this less confusing for you and ourselves, we will ensure that the prices you are quoted are less than retail prices.*

Q

Do we get a promotional code or password to access my alumni program?

A

Each school will be assigned a unique account#. The school's alumni service will provide you with that account#.

Q

Who do our alumni contact to purchase or get a quote?

A

Every program has an assigned dedicated Account Manager, but we have a team that can be reached at 1-800-461-7960 or sales@henrys.com.

Q

How will our alumni receive their orders?

A

We will ship their orders directly to their homes or business from our warehouse.

Q

As the school, will I receive a report to show the participation for this program?

A

Yes. We can send you a monthly report that shows how many orders were processed under your program and what amount was spent.

Q

What products/Services are included in the Alumni Partner Program?

A

All of Henry's hardware and gear are included in the program. Alumni members can also receive 10% off all photofinishing orders and 25% off passport photos!

We are excited about the opportunity to become a successful and valuable partner for your Alumni program! Please contact your Henry's Account Manager or sales@henrys.com for any further assistance and next steps.

*Prices for items on clearance, store closings/grand openings or special store promotions are excluded