

**Centre for Innovation, Management and Enterprise Education presents:**

## **Coaching for Performance**

Leadership is the single most important element in the success or failure of any organization. A leader's primary responsibility is to mobilize his/her employees to take action and get "stuff" done. Their ability to increase employee's capabilities and capacity has a direct impact on productivity and will ensure they have the right people ready for succession. In fact, developing others is emerging as the critical competency for leaders and managers in the 21<sup>st</sup> century. From this workshop you will improve your ability to have honest conversations with employees, heighten their awareness, and increase their motivation and engagement which will ultimately improve your business results.

Tuesday, June 3, 2014 9 a.m. - 4 p.m.  
Chamber Education Centre, 1 St. Paul St., St. Catharines  
\$299 plus HST (lunch included)

### **Instructors: Team of Caren Burt and Grant Armstrong**

**Caren Burt** is an entrepreneur and owner of a business consulting practice, C Burt & Associates. Her practice specializes in leadership development, coaching, performance management, change management, strategic planning, succession and facilitation. She has a particular affinity towards working with individuals and teams that are in a state of flux or conflict, using her facilitation and coaching skills to move them forward. Previously she worked in the Financial Service sector in a variety of leadership positions including Branch Manager and Director of Human Resources. Caren has her Certified Human Resources Professional (CHRP) and is a certified leadership and life coach through CTI (Coaches Training Institute) and has been trained to facilitate The Leadership Circle 360 assessment and cultural survey.

**Grant Armstrong** has 30 years of experience in the private and public sector. Dr. Armstrong has held senior Operations and HR positions in manufacturing and financial services, with the Regional Government of Niagara and is currently employed at Brock University. His primary focus over the last 15 years has been in the field of organizational and leadership development and he has done extensive research in this area. Dr. Armstrong is a Certified Leadership Coach and a member of the International Coaching Federation. He also specializes in consulting and leadership coaching and currently serves as President of the Niagara HRP Board of Directors.

*To register for any seminar, please call the Greater Niagara Chamber of Commerce Office: 905 684-2361 OR e-mail [admin@gncc.ca](mailto:admin@gncc.ca).*