Brock University

Faculty of Business

Niagara Region
500 Glenridge Ave.
St. Catharines, ON
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brocku.ca/business

Management Development Centre presents:

GREAT LEADERS DELEGATE

Developing and practicing the skills required for effective delegation can bring substantial benefits to your business, your employees, your customers, and to you as the leader. Learning how to delegate appropriately can be the differentiator between good leaders and great leaders. Delegation is sometimes viewed as a daunting process with leaders opting to complete tasks themselves rather than reassign them to others. This practical 3 hour workshop identifies the essential requirements for effective delegation. In addition, the session explores a decision-making process leaders can apply to determine what, when, and to whom to delegate.

Rashmi Biswas is co-owner of Lake and Associates Canada Inc. an Ontario based Management Consulting firm who specialize in three areas of business success: The Leader, The Team, and The Numbers. An accomplished business leader with experience in several industries, Rashmi has worked in corporate and academic arenas in Canada, the US, and the UK. Rashmi is particularly skilled in the diagnosis and development of workplace learning solutions to address operational and strategic business needs. An experienced coach, and exceptional facilitator, Rashmi holds an MSc in Human Resource Management, a BSc (HONS), a Postgraduate Certificate in Adult Education, Facilitation and Training, and is a certified Myers-Briggs© Practitioner. Rashmi is Vice-President of the Board of Directors for the Canadian Mental Health Association, Niagara, and the author of Rash Decisions: Accept where you are, and then…Be Amazing published by Balboa Press in January 2012.

Tuesday November 20, 2012, 6:30-9:30 p.m.

Chamber Education Centre, 1 St. Paul St., St. Catharines

$149 plus HST